Back in 1854, when Elisha Graves Otis demonstrated the first safe elevator at the Institute Fair in the Crystal Palace, New York City, he ushered in a new era for buildings. Elevators – along with new construction techniques using steel – paved the way for the construction of classic high rise structures such as the Chrysler Building and the Empire State Building.

But by the 1930s, buildings were becoming taller and more complex. In order to meet the challenge presented by these structures, the Otis Elevator Company pioneered a new type of lift: the double-decker.

Double deck (DD) elevators use the same principle as railways in that they move large numbers of people using common connected carriages with a single drive system. DD elevators consist of two passenger cars, one above the other, connected to one suspension and drive system so that the lower and upper decks serve two adjacent floors at the same time.

Although there has been a steady increase in the demand for DD elevators, it wasn’t until the megastructures of the 1960s and 70s that they came into their own. Globally, there are around 650 DD elevators in around 50 buildings - which accounts for only 0.01% of the global elevator market. Otis supplies approximately 80% of global sales; other suppliers include Kone, Mitsubishi, Schindler, Hitachi and Toshiba.

DD lifts are relatively common in the USA, Asia and China – but while Europe has over 50% of the world’s elevators, it has only 24 DD elevators in six buildings. And while there are approximately 250,000 lifts in UK, there are only two double deck elevators (the first was installed in Tower 42, formerly the NatWest Tower, by The Express Lift Company).

The UK market
However, all this could be about to change. New commercial offices are in demand in London and pressure on space means buildings are getting taller. If the market necessitates buildings of more than 35 storeys then DD elevators may offer a solution to the problem of vertical movement.

There are just two double deck elevators in the UK at present, but the tall buildings planned for London over the next decade could give us a total of 50 over the same period. Simon Russett considers the pros and cons of these vertically stacked systems.

Make mine a double
In fact, DD elevators have been designed as the primary source of vertical transportation for a number of tall buildings planned for London over the next five to 10 years such as British Land’s Broadgate Tower, Gerald Ronson’s Heron Tower and Sellar Property’s London Bridge Tower. If these projects are constructed, the number of DD elevators in the UK looks set to increase to around 50 units - tripling the number of DD installations in Europe.

The North American model is largely used in buildings of around 100 storeys, with single deck local elevators and DD elevators acting as shuttles to sky lobbies — but it seems unlikely this model will fit the UK (or Europe generally) as few buildings in Europe are this high. In the UK, where buildings are likely to be between 30-60 levels, it is likely DD elevators will be used as the passenger elevators, not as shuttle elevators. In fact, passengers will not necessarily be aware they are travelling in a DD elevator as the experience will not be different.

The real benefit of the DD elevator is that while two sets of people can be transported in the same elevator as the experience will not be different.

The rule of thumb for DD to operate efficiently is that a floor area in excess of 2000 m² to ensure a balanced demand and a high level of coincidence for people travelling to consecutive levels. This can be calculated using software such as Elevator from Peters Research to determine a figure of merit and the results checked using the Elevator Handbook (Barney 2005) to determine if DD elevators provide an effective solution.

**DDs in practice**

Elevator passengers select the correct deck to travel to even or odd floors. As soon as an elevator stops to answer a call from an upper floor, car calls to any destination floor are admitted. A well-known approach in serving landing calls is that the landing calls are allocated to the trailing deck, while the leading deck serves the calls that are coincident with the stops of the trailing car - but a more efficient solution is to match the landing call to the best deck.

Modern DD elevators employ sophisticated controls to ensure the best elevator deck is selected to minimise passenger waiting times, journey times and the number of stops each elevator makes. When travelling up, the lower deck answers up hall calls and when travelling down, the lower deck answers down hall calls.

Modern control systems, such as hall call allocation (HCA) solve the problems associated with people deciding their destination when inside the car, as this is entered on a touch screen in the lobby. The destination requests are person-alised and then grouped into stacks of floors for vastly improved operational efficiency.

HCA also eradicates the disadvantages for passengers during off-peak periods when one deck may stop for a call with no coincident landing or car call on the other deck.

In the UK the majority of DD installations will use HCA controls, eliminating the need for CCTV cameras and display screens in both cars to view loading conditions.

When comparing DD against SD elevators it is, of course, important to consider their financial implications. It is widely understood that DDs are up to twice the capital cost of SD elevators. And, while fewer DD cars are required to achieve the same performance requirements as SD cars, it is not half as many. DD elevators are therefore a more expensive solution. However, the spatial saving made will be attractive to building owners as increased office space will mean increased revenue over the lifetime of the building.

The annual maintenance costs are lower for DD than a SD solution and the journey times during up-peak will be less than SD, due to the reduced number of stops.

**Table 1: Solutions to common vertical transport problems**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Old solution</th>
<th>New solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Uneven floor heights</td>
<td>Odd floor heights require both decks to stop</td>
<td>Articulating platforms (Otis SDD) provide for a maximum 2 m in floor to floor height variations</td>
</tr>
<tr>
<td>Main lobbies odd/even floor selection required for dispatching</td>
<td>Must be selected</td>
<td>Hall Call Allocation (HCA) at elevator lobby entry provides proper deck selection and no odd/even dispatching required</td>
</tr>
<tr>
<td>Top floor in zone cannot be served by bottom deck</td>
<td>Requires one floor extra over travel for this to happen</td>
<td>If CA always assigns top floor hall call to top deck</td>
</tr>
<tr>
<td>Other deck loading activations, ie one deck is loading/unloading while the other is not</td>
<td>‘Other Deck Loading’ message on alternate car display. In-car CCTV cameras display on alternate cab screens</td>
<td>Almost never occurs as HCA system assigns passengers to contiguous floor stop decks only</td>
</tr>
<tr>
<td>Double deck floor dispatching only required during morning up-peak condition</td>
<td>Can only be switched on and off for scenic cars as no other alternate dispatch displays are available</td>
<td>HCA at elevator lobby entry provides seamless dispatching and reverts to single deck operation (normally upper deck dispatching during non-peak times)</td>
</tr>
</tbody>
</table>

*Fortune Consulting*
This reduction in stops also relates into energy savings.

Modern DD elevators have also addressed standard objections and concerns, as illustrated in the table on page 45, Solutions to common vertical transport problems.

The future

Looking ahead, other developments relating to DD technology include the Thyssen Twin System, which enables two cars to operate independently in a single shaft with separate drive systems. This allows a maximum extension of a tower in Victoria demonstrating some key advantages offered by double deck (DD) elevators. The existing building has 27 levels and the refurbishment is to extend the existing 280,000 ft² of office space to 440,000 ft² by adding up to three new high levels.

The existing vertical transport systems consist of two six-car groups serving high and low zones, which would not provide an acceptable service with the increased office space, so the following solutions were reviewed:

■ Retain the existing 12 shafts and include four new shafts. This technology was designed in the 1930s but only became a commercial reality in recent years through developments in control techniques, such as HCA. There are a number of Thyssen Twin installations either under way or planned, such as the Federation Towers in Moscow. At 340 m, this development will be the tallest building in Europe and all but two of the elevators are twin cars.

Otis has developed a system called ‘Super Double Deck’ that allows two new goods elevators.

■ Provide low, mid and high-rise systems and improve system performance with HCA control systems. This necessitated the same systems, but reduced the low-rise group to three. HCA controls work most efficiently in the up peak mode but not as efficiently during the two-way and down peak modes.

■ Retain existing shafts and provide DD passenger elevators. The analysis resulted in the provision of four low-rise and four high-rise DD elevators. With a 77% figure of merit for coincidence of calls, this achieved BCO performance requirements. This option gave back two shafts in each group which could be used to accommodate two new goods elevators.

To overcome the problems with simultaneous loading of the upper and lower decks, escalators and two shuttle elevators (to comply with the Disability Discrimination Act (DDA)) were required to serve each floor. The Disability Discrimination Act was introduced in 1995 to ensure all spaces are accessible to disabled passengers and thereby comply with the DDA.

To achieve compliance, the solution was to provide a minimum of two independent passenger lifts, two escalators and two shuttle elevators. The installation of two independent passenger lifts and two escalators is the minimum solution to comply with the DDA.

The case study: vertical transport options considered for a high-rise refurbishment in Victoria

The recent design for the refurbishment of a tower in Victoria demonstrates some key advantages offered by double deck (DD) elevators. The existing building has 27 levels and the refurbishment is to extend the existing 280,000 ft² of office space to 440,000 ft² by adding up to three new high levels.

The existing vertical transport systems consist of two six-car groups serving high and low zones, which would not provide an acceptable service with the increased office space, so the following solutions were reviewed:

■ Retain the existing 12 shafts and include four new shafts. This would not provide an acceptable service with the increased office space, so the following solutions were reviewed:

■ Retain the existing 12 shafts and include four new shafts. This would result in the provision of four low-rise and four high-rise DD elevators. With a 77% figure of merit for coincidence of calls, this achieved BCO performance requirements. This option gave back two shafts in each group which could be used to accommodate two new goods elevators.

Three options were considered for the refurbishment of a tower in Victoria:

■ One four-car and two six-car elevator groups

■ Two four-car double-deck elevator groups

■ Firefighting elevators: Two eight-person cars serving levels 0 to 18 at 2.5 m/s.

Goods elevators: Two 21-person cars serving levels 0 to 28 at 5 m/s.

Escalators serving levels 0 and 1.

■ Low-rise elevators: four-car group serving levels 0 to 5 at 1.1 m/s.

Mid-rise elevators: six-car group serving levels 6 to 18 at 1.6 m/s.

High-rise elevators: six-car group serving levels 19 to 28 at 5 m/s.

Express zone levels not served by high-rise elevators.

Transfer level.

Restricted areas.

Acknowledgments: Jim Fortune, Fortune Consulting; Gina Barney Associates; Steve Sands, Otis; Peters Research.

Case study: vertical transport options considered for a high-rise refurbishment in Victoria

The recent design for the refurbishment of a tower in Victoria demonstrates some key advantages offered by double deck (DD) elevators. The existing building has 27 levels and the refurbishment is to extend the existing 280,000 ft² of office space to 440,000 ft² by adding up to three new high levels.

The existing vertical transport systems consist of two six-car groups serving high and low zones, which would not provide an acceptable service with the increased office space, so the following solutions were reviewed:

■ Retain the existing 12 shafts and include four new shafts. This would result in the provision of four low-rise and four high-rise DD elevators. With a 77% figure of merit for coincidence of calls, this achieved BCO performance requirements. This option gave back two shafts in each group which could be used to accommodate two new goods elevators.

To overcome the problems with simultaneous loading of the upper and lower decks, escalators and two shuttle elevators (to comply with the Disability Discrimination Act (DDA)) were required to serve between the two loading levels. Conveniently, two shafts were also available for use (see DD images below), which meant the shaft area above the shuttle could then be used for M&E services risers.

This demonstrates some key advantages DD elevators can offer. For example, a reduction in the use of core space, the installation of fewer lifts and space created for other services. These principles can also be applied to new projects.

It does not appear to have impacted on the demand for tall buildings and our insatiable need to build taller remains intact. It seems likely that DD installations and the technologies developed to improve performance will one day help to achieve Frank Lloyd Wright’s mythical ‘mile high’ building.