

# Domestic Hot Water: Driving Down Temperatures

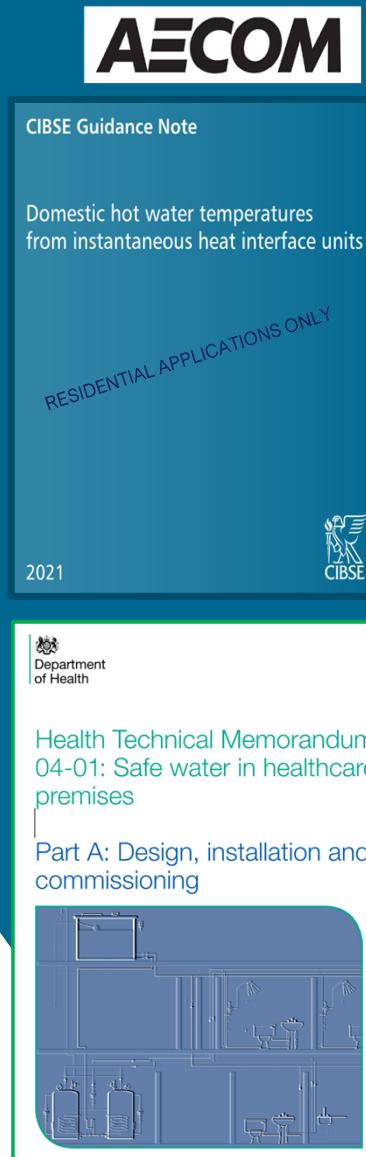
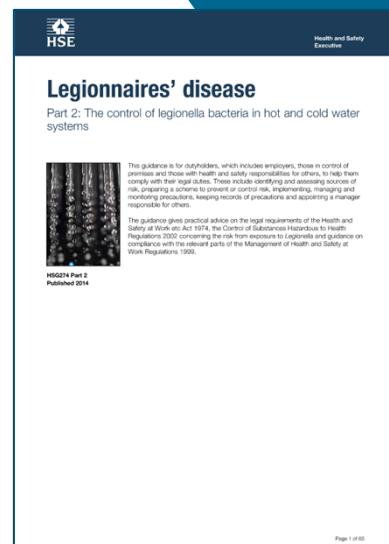
Steve Vaughan  
Technical Director AECOM

9<sup>th</sup> October 2024



# Key Documents

- HSG 274 Part 2 : The control of legionella bacteria in hot and cold water systems – Covered within part 1
- CIBSE CP1 Heat Networks: 2020
- CIBSE Guidance Note 2021: DHW Temperatures from Instantaneous HIU's
- HTM 04-01: Safe water in Healthcare premises Part A
- TMV Certification – TMV2 and TMV3 criteria and constraints



# Presentation details

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## Part 1 : Legionella Bacteria

Provides an introduction to legionella bacteria, legionaries disease and the relevance/connection to good domestic water design.

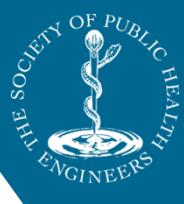
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## Part 2 : Domestic Hot Water – Lowering Delivery Temperatures

Provides an overview of current drivers in the building engineering industry and impact to Public Health Engineering Design.

It questions the current legislative reliance on temperature regime for water hygiene within domestic water systems.

- Identify key statements within each document - relating to temperature and water hygiene
- TMV selection, operation and certification
- Domestic hot water and district heating system performance
- Why does hot water temperature matter? Particularly with Heat Pumps
- Legionnaires disease and control measures for other waterborne bacteria

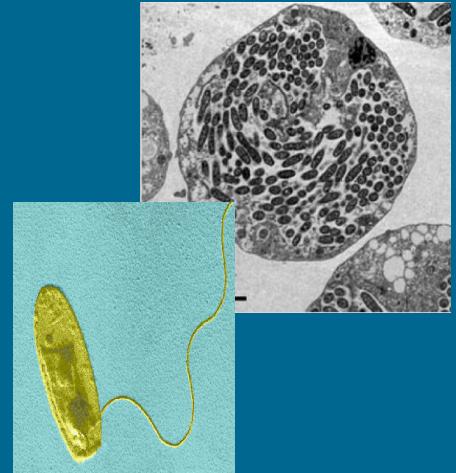


## Part 1 : Legionnaires Disease

Within the domestic water systems we have to consider safe and efficient control of legionella bacteria.

- Legionella bacteria is found everywhere in the environment.
- It is a natural inhabitant of water and can survive in sterile tap water.
- Can survive and multiply in non-sterile sources.
- Warm water between 20 – 45°C is the perfect water temperature for the bacteria to multiply.
- It is killed at temperatures above 60°C
- You cannot usually get legionnaires disease from drinking water containing the bacteria

Further useful information can be found: [www.nhs.uk/conditions/legionnaires-disease/](http://www.nhs.uk/conditions/legionnaires-disease/)  
Safe Drinking Water Foundation [www.safewater.org](http://www.safewater.org)



# Legionnaires Disease

It is not harmful to drink water which contains Legionella bacteria



The bacteria needs to enter your lungs to create a risk of contracting Legionnaires disease.

It presents with pneumonia like symptoms – severely effecting the lungs



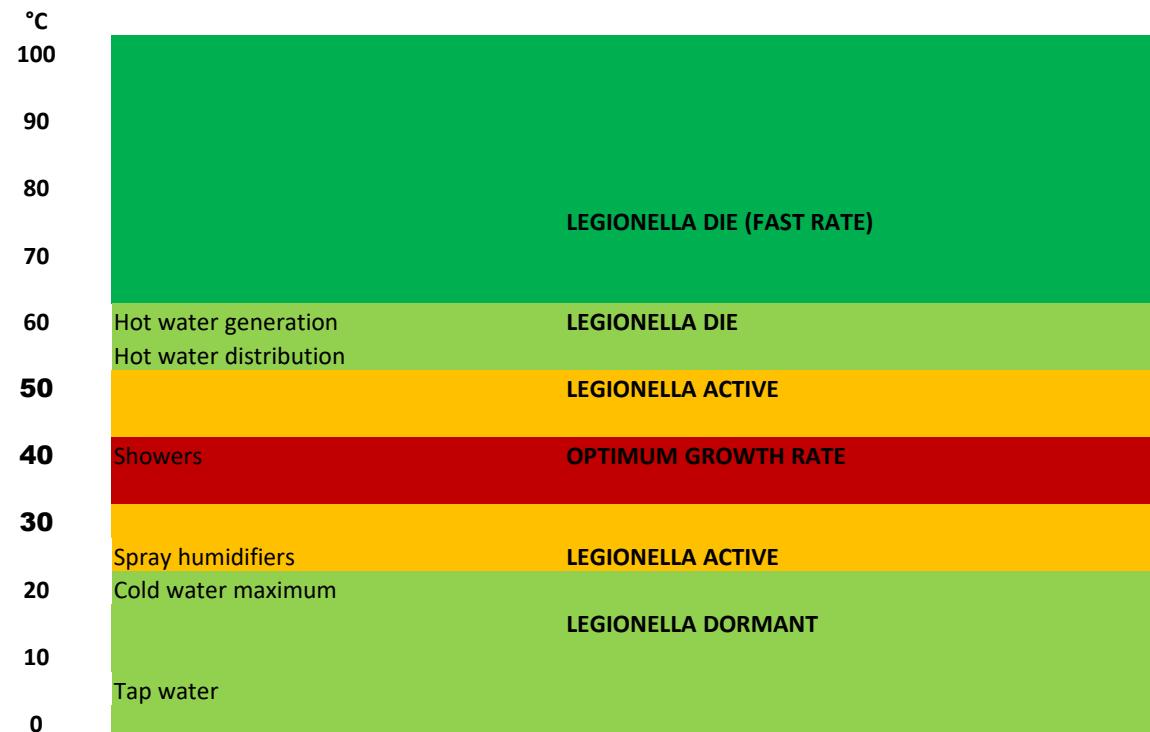
## Legionnaires Disease

Therefore plumbing outlets such as showers, spray taps are potential risks



# Legionnaires Disease

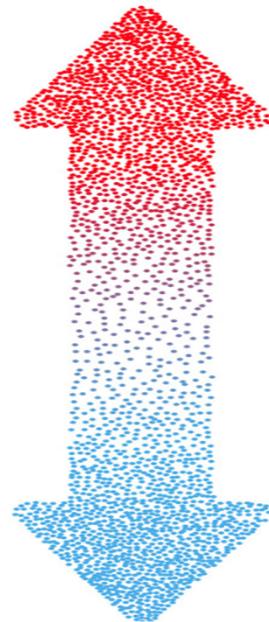
## The Ideal Legionella Growth Temperatures:



# Legionnaires Disease

Principles of good design for domestic water systems:

Keep the hot water HOT



Keep the cold water COLD

# Legionnaires Disease

Health and Safety Executive document  
HSG 274 Part 2

States options for water treatment and control programmes for hot and cold water systems:

- Temperature regime
- Biocide treatments
- Supplementary measures
  - For point of use applications

In summary:

HSE identifies 2 options for legionella control



Health and Safety Executive

## Legionnaires' disease

Part 2: The control of legionella bacteria in hot and cold water systems



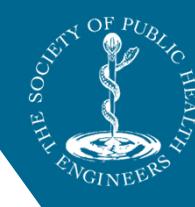
This guidance is for dutyholders, which includes employers, those in control of premises and those with health and safety responsibilities for others, to help them comply with their legal duties. These include identifying and assessing sources of risk, preparing a scheme to prevent or control risk, implementing, managing and monitoring precautions, keeping records of precautions and appointing a manager responsible for others.

The guidance gives practical advice on the legal requirements of the Health and Safety at Work etc Act 1974, the Control of Substances Hazardous to Health Regulations 2002 concerning the risk from exposure to *Legionella* and guidance on compliance with the relevant parts of the Management of Health and Safety at Work Regulations 1999.

HSG274 Part 2  
Published 2014

Health and Safety Executive

Water treatment and control programmes for hot and cold water systems



# Legionnaires Disease

Health and Safety Executive document  
HSG 274 Part 2

## Water treatment and control programmes for hot and cold water systems

2.80 Dutyholders are required to prevent or control the risk from exposure to legionella. Precautions include physical methods such as regular movement of hot and cold water in distribution pipework, regular flushing of outlets to ensure water cannot stagnate in the hot and cold water systems and POU filters. For control measures to be effective, it is essential to keep the whole system clean, as biofilms or inorganic matter such as scale can reduce the efficacy of any type of control measure significantly.

Health and Safety  
Executive



Health and Safety  
Executive

## Legionnaires' disease

Part 2: The control of legionella bacteria in hot and cold water

2.81 Although temperature is the traditional and most common approach to control sometimes there can be technical difficulties in maintaining the required temperature particularly in older buildings with complex water systems. Control methods including water treatment techniques, when used correctly and if properly managed, can be effective in the control of legionella in hot and cold water systems. However, the selection of a suitable system for the control of legionella is complex and depends on a number of parameters, including system design, age, size, and water chemistry, all of which can contribute to the complexity and difficulty of achieving adequate control. There is no single water treatment control regime that is effective in every case, and each control method has both benefits and limitations.

Published 2014



# Legionnaires Disease

Health and Safety Executive document  
HSG 274 Part 2

- **OPTION 1: TEMPERATURE REGIME:** Keep the hot water HOT and the cold water COLD
- **Cold water outlets – below 20°C**
- **Hot water outlets - at least 50°C**
  - Hot water outlets - Where TMV's are fitted: supply at least 50°C
- **Hot water storage at a minimum of 60°C**
- **Hot water circulation – Secondary flow at least 60°C**
- **Hot water circulation – Secondary return at least 50°C**



# Legionnaires Disease

Health and Safety Executive document  
HSG 274 Part 2

## - **OPTION 2: BIOCIDE TREATMENT**

4 Biocide Treatment options are listed in HSG 274 Part 2:

- Chlorine Dioxide
- Copper Silver Ionisation
- Chlorine
- Silver stabilised hydrogen peroxide

..... But there are others available  
such as Monochloramine .....

As well as supplementary measures:

- Point of Use filters
- Ozone and UV treatment
- And others such as ultra-filtration, Titanium AOP . . .



Health and Safety  
Executive

## Legionnaires' disease

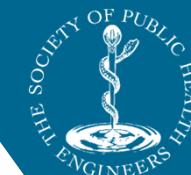
Part 2: The control of legionella bacteria in hot and cold water systems

As clause 2.81 states:

“There is no single water treatment control regime that is effective in every case, and each control method has both benefits and limitations”

This is applicable to temperature regime as well as the various biocide treatments

Consider all constraints carefully – Such as H&S issues, System compatibility (i.e. plastic pipework), residual effect



# Legionnaires Disease

Health and Safety Executive document  
HSG 274 Part 2

Returning to discuss TEMPERATURE REGIME:



- ❑ It has no residual effect . . . Unlike many biocide treatment methods
- ❑ Not all waterborne pathogens are controlled by temperature regime
- ❑ The proliferation/production of **scale** within the water system disproportionately increases as temperature increases.
  - Scale is a food source for bacteria and can harbour water borne pathogens



## Part 2 : Domestic Hot Water

### : Lowering Domestic Hot Water temperatures

- Current Drivers for change – The guidance



# CIBSE CP1

## Heat networks: Code of practice for the UK

### Heat networks: Code of Practice for the UK

Raising standards for heat supply



The Association for  
Decentralised Energy

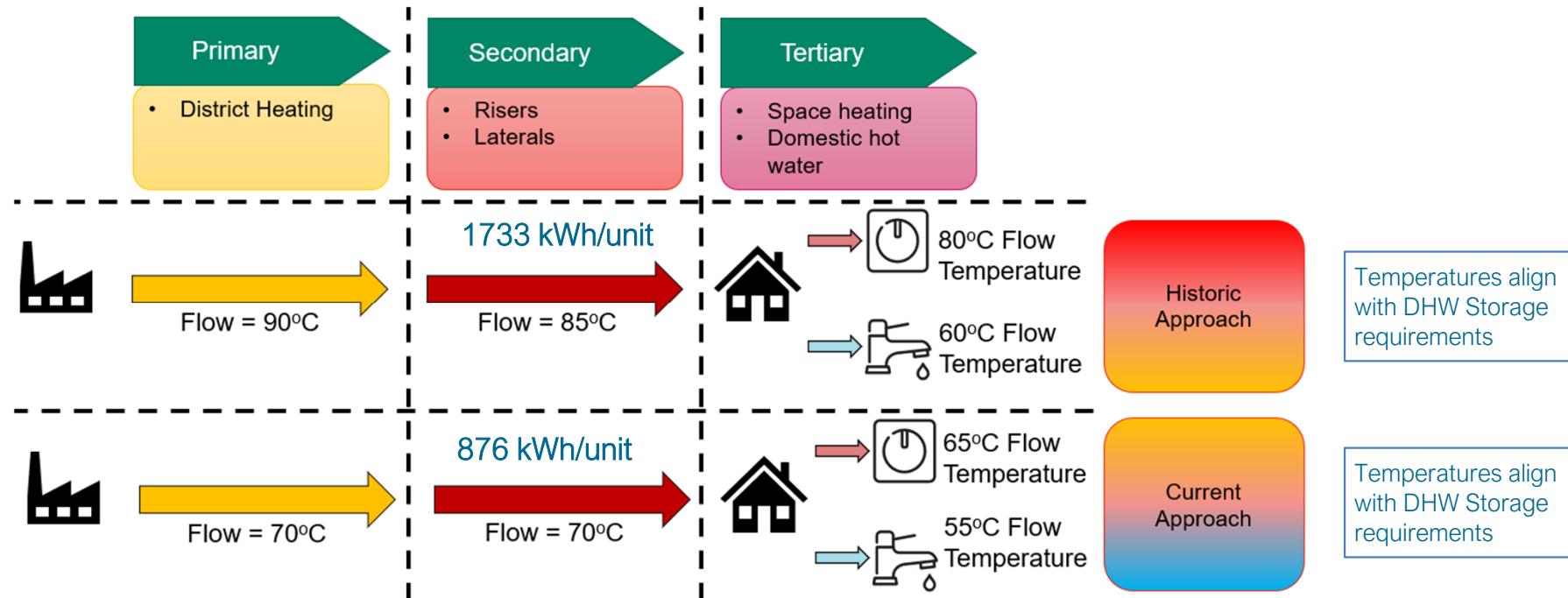
CP1  
2020

**AECOM**



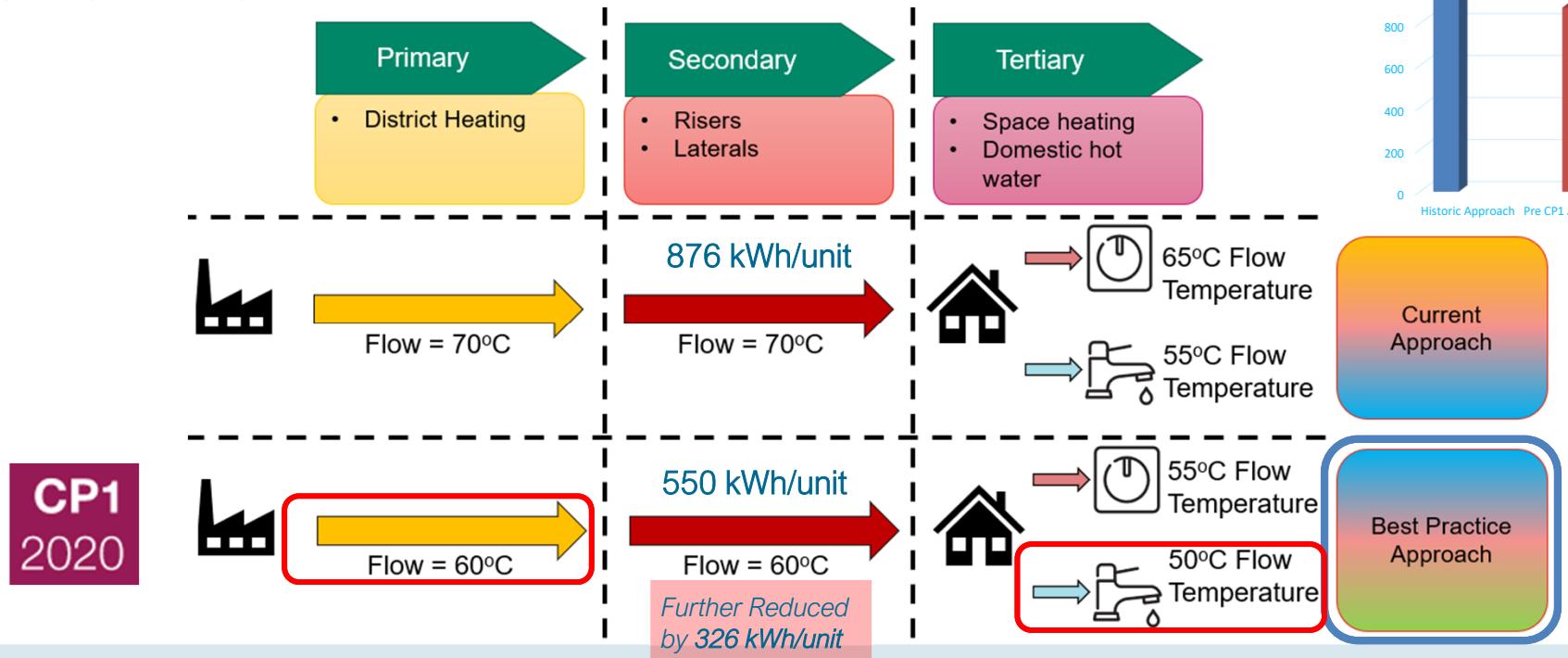
# Domestic Hot Water and System Performance

## Ongoing Change in Thermal Limitation – THE HISTORY



# Domestic Hot Water and System Performance

## Ongoing Change in Thermal Limitation

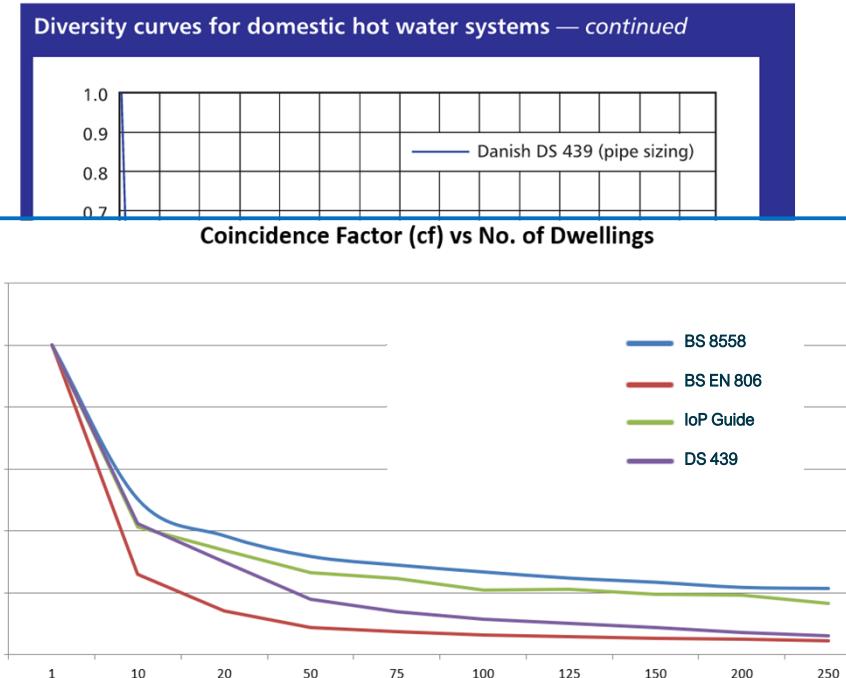


# Code of Practice 1 Heat Networks: 2020

## Key statements (delivery temperatures):

- Peak DHW demand to be diversified based on Danish Standard DS 439 (p.74-75)
  - This relates to diversification of connected DHW load for dwellings
- Identifies that Scaling of plate heat exchangers is much reduced below 55°C (p.84)

In hard water areas there is a risk that DHW heating coils and plate heat exchangers may scale up, reducing heat transfer and increasing return temperatures. Scaling risk is much reduced if DHW temperatures are below 55°C and if there is turbulent flow at the heating surface. For HIUs with a DHW plate heat exchanger, the BESA HIU Test results can be used to specify HIUs with lower scaling risk, and the maximum recommended DHW temperature is 55°C. For heating coils in DHW cylinders, where *Legionella* risk requires higher temperatures (e.g. 60°C) and the flow is not turbulent, the risks of scaling are higher.



# Code of Practice 1 Heat Networks: 2020

## Key statements (delivery temperatures):

- DHW design stated to deliver minimum 45°C within 45 seconds (p.87)
- Care should be taken to avoid over estimation of peak DHW flow rates, leads to oversizing of pipework and higher heat losses (p.108)
- Requires the HIU to achieve 50°C at the heat exchanger outlet, unless there is a particular requirement (p.176)

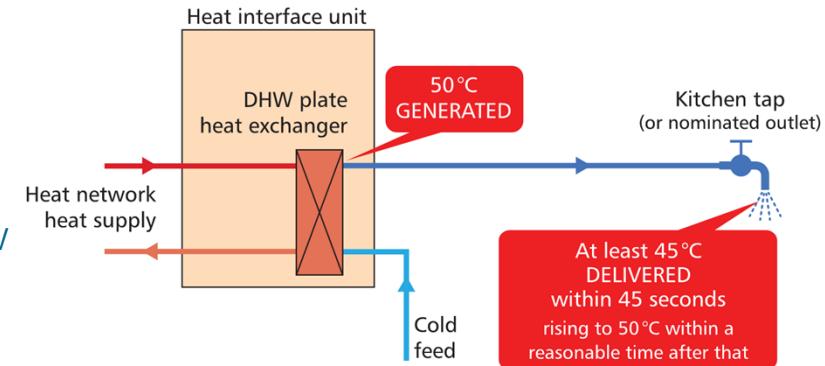


Figure 29 DHW temperature generated by an instantaneous HIU versus the service actually *delivered* to the consumer

# CIBSE Guidance Note

Domestic hot water temperatures  
from instantaneous heat interface  
units: 2021

RESIDENTIAL INSTALLATIONS ONLY

CIBSE Guidance Note

Domestic hot water temperatures  
from instantaneous heat interface units

2021



# CIBSE Guidance Note 2021:

## Key statements (design standards):

- Table 1 (p.4) lists a selection of standards (17No.) that indicate a clear lack of agreement in guidance provided.

| Standard   | Distributed hot water  | Hot water to taps/TMVs   |
|--|--|--|
| <b>Key standards</b>   |  |  |
| HSE HSG274 <i>Legionnaires' Disease. Part 2: The control of legionella bacteria in hot and cold water systems</i>  | Low storage volume systems should be able to achieve peak temperature of 50-60°C                       | Supplied at 50°C   |
| HSE AcOP L8 <i>Legionnaires' Disease: The control of legionella bacteria in water systems</i>  |  | Supplied at 50°C   |
| British Standard<br>BS EN 806-2: 2005: <i>Specifications for installations inside buildings conveying water for human consumption. Design</i>  |  | For central hot water systems, 30 seconds after fully opening a draw-off fitting the water temperature should not be less than 60°C, unless otherwise specified by local or national regulations |
| British Standard<br>BS 8558: 2015: <i>Guide to the design, installation, testing and maintenance of services supplying water for domestic use within buildings and their curtilages</i>              |  | Delivered at or above 50°C within 1 minute of running the water  |
| Building Regulations, Approved Document G*<br>Sanitation, hot water safety and water efficiency  | Does not exceed 60°C   | Maximum temperature at bath tap of 48°C  |
| British Standard<br>BS 6700: 2006 + A1: 2009: <i>Design, installation, testing and maintenance of services supplying water for domestic use within buildings and their curtilages. Specification</i> | Stored and distributed at a temperature of not less than 60°C  | Temperature at the discharge point of 50°C after 1 minute  |
| (no longer current but cited in Approved Document G)   |  |  |
| WRAS Water Regulations Guide   | Not less than 55°C (this may not be achievable where provided by instantaneous or combination boilers) | Not less than 50°C within 30 seconds after fully opening the tap (this may not be achievable where provided by instantaneous or combination boilers)   |
| CIBSE TM13 <i>Minimising the risk of Legionnaires' disease</i>   | Stored at >60°C with distribution temperature of 55-60°C   | Minimum 50°C, max flush time to achieve this of 1 minute   |

| Additional standards   | Maintained at 50°C or above (circulating hot water system)                        | Target to reach minimum of 50°C within 1 minute of turning on (non-circulating hot water systems)  |
|--|---|--|
| British Standard<br>BS 8580-1: 2019: <i>Water quality. Risk assessments for Legionella control. Code of practice</i>   |   |  |
| British Standard<br>BS 6465-3: 2020: <i>Sanitary installations. Code of practice for selection, installation and maintenance of sanitary and associated appliances</i> |   | Delivering at around 50°C  |
| CIBSE Guide G <i>Public health and plumbing engineering</i>  | Maintained above 50°C, preferably at 55°C   |  |
| Institute of Plumbing (CIPHE) <i>Plumbing Engineering Services Design Guide</i>  | Minimum 50-55°C   | 50°C attainable at all taps within 30-60 seconds   |
| CIBSE/ADE CP1 <i>Heat networks: Code of Practice for the UK</i>  |   | The hot water delivery temperature at the instantaneous HIU shall be set to 50-55°C. Temperatures in this range are acceptable provided the volume of water is small and the Legionella risk can be controlled |
| BSRIA BG/62 <i>Heat Interface Units</i>  |   | At least 50°C  |
| NHBC Standards   |   | At least 50°C within 1 minute of running the water, 55°C at kitchen sink   |
| TMVA Guide <i>The Control of Hot Water Temperatures in Domestic Properties</i>   | Hot water should be maintained at 60-65°C to reduce microbiological contamination |  |
| BRE IP 14/03 <i>Preventing Hot Water Scalding in Bathrooms: using TMVs</i>   |   | Temperature should never exceed 46°C at taps   |

\* For use in England only. Similar guidance is available for Scotland, Wales and Northern Ireland.  
TMV = thermostatic mixing valve

  
 >60 60 - 65  
  
 50 - 60 55 >50  
  
 50

# CIBSE Guidance Note 2021:

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## Key statements (user requirements for DHW temperatures – kitchen sink):

- BEAMA States that 'water should be available between 46 and 48°C to ensure thorough removal of grease, but this is not governed by any published recommendations (p.9)
- It can therefore be assumed that all the commercially available hand dishwashing detergents in Europe will be effective using hot water tap temperatures of 45°C and above (p.9)
- Proctor and Gamble state 39-41°C is the normal temperature range that consumers would use for the Fairy Liquid produce (p.9)
- Table 3 shows recommended minimum temperatures (p.9)

Table 3 Supply temperature requirements (°C)

| Outlet         | NHBC Standards | CIBSE Guide G |
|----------------|----------------|---------------|
| Bath tap       | 40             | 44            |
| Shower         | 40             | 41            |
| Wash basin tap | 40             | 43            |
| Kitchen tap    | 55 (50*)       | 50 to 60      |

\*50°C will be adopted by NHBC from January 2022.

# CIBSE Guidance Note 2021:

## Key statements (minimising the risk of burns):

- Requirement G3(4) of Building Regulations 2020 states: '*The hot water supply to any fixed bath must be so designed and installed as to incorporate measures to ensure that the temperature of the water that can be delivered to the bath does not exceed 48°C*'. (p.6)

|  |   |   |
|--|---|---|
| The Building Regulations 2010                            | <p>(4) The hot water supply to any fixed bath must be so designed and installed as to incorporate measures to ensure that the temperature of the water that can be delivered to that bath does not exceed 48°C.</p> |   |
| <b>Sanitation, hot water safety and water efficiency</b> | <b>APPROVED DOCUMENT</b>  | <p><b>Prevention of scalding</b></p> <p><b>3.65</b> The hot water supply temperature to a bath should be limited to a maximum of 48°C by use of an in-line blending valve or other appropriate temperature control device, with a maximum temperature stop and a suitable arrangement of pipework.</p> <p><b>3.67</b> In-line blending valves and composite thermostatic mixing valves should be compatible with the sources of hot and cold water that serve them.</p> |



# CIBSE Guidance Note 2021:

## Key statements (minimising the risk of burns):

- Compliance with AD G3 is commonly achieved by use of thermostatic mixing valve (TMV) at outlet that presents scalding risk (p.6)
- TMV's provide a dual function (p.6):
  - Blending hot and cold water to a safe temperature
  - Automatically shutting off the supply of blended water when the cold water supply fails
- However, no mention of TMV certification or potential warranty issues – which is a challenge for specification compliance

TMV2 and TMV3 Certification requires specific approach temperatures and differential temperatures (between the DHW supply and blended temperatures) to be adhered to. At 50°C the hot failsafe (shut-off) cannot be approved in accordance with certification parameters – although some TMVs do operate satisfactorily they will not be warrantied.



# CIBSE Guidance Note 2021:

## Key statements (minimising the risk of burns):

- For instantaneous systems, the secondary shut-off function can be provided inherently within the design of the hot water system. Figure 2 shows recommended pipework configuration – no separate IV for cold to TMV(p.7).

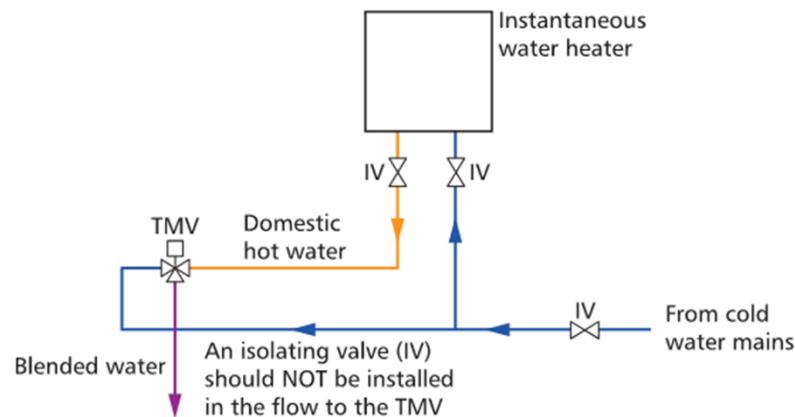


Figure 2 Pipework arrangement to prevent hot water bypass in event of cold water failure

# CIBSE Guidance Note 2021:

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Key statements (Legionnaires' disease and low volume instantaneous DHW heaters):

- Traditionally, hot water systems in the UK have included water storage, with temperature used to reduce the risk of legionella growth (p.7)
- However, this is not required for instantaneous systems with high rates of turnover (p.7)
- HSG274 requires that risk assessments should be performed for all DHW systems (p.7)
  - Including Low volume (no greater than 15 litres) instantaneous systems

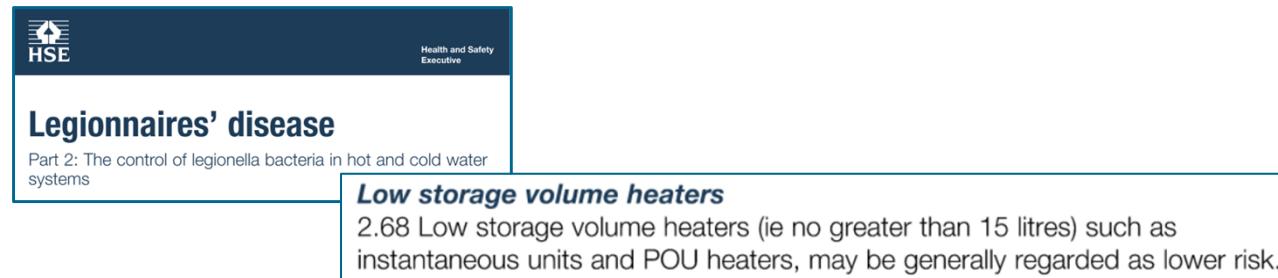


# CIBSE Guidance Note 2021:

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Key statements (Legionnaires' disease and low volume instantaneous DHW heaters):

- HSE was consulted and considers HIU providing instantaneous DHW to dwelling should be included under definition of low storage volume (no greater than 15 litres) and therefore a lower risk system (p.7)



- HSG274 Part 2 states for low water volume systems (p.7):
  - Should be able to achieve peak temperature of 50 to 60°C
  - Temperatures less than 50°C should only be permitted where there is high turnover (or alternative control)
  - There is no requirement for either minimum temperature or delivery time at the tap.

# CIBSE Guidance Note 2021:

## Key statements (Legionnaires' disease and low volume instantaneous DHW heaters):

- Lower risk scenario: Health and Safety Executive consulted and considers HIU providing instantaneous DHW to dwelling should be included under definition of low storage volume (no greater than 15 litres) and therefore a lower risk system (p.7)

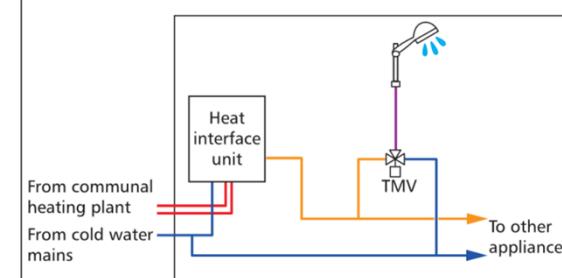
### Lower risk scenario

This scenario has been agreed with the HSE as a lower risk system.



- Block of flats served by communal heating system and communal boosted cold water system.
- Each dwelling/flat has its own low volume HIU to generate instantaneous hot water (System Type 2 – see Figure 1).
- There is no stored hot water, and each HIU contains less than 15 litres of water (as per HSG274 Part 2, paragraph 2.68).

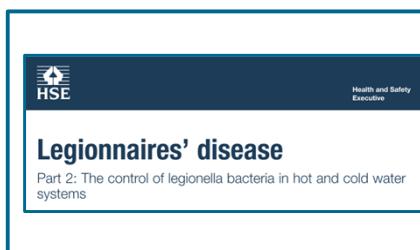
### System Type 2 Low volume instantaneous hot water



# CIBSE Guidance Note 2021:

## Key statements (Legionnaires' disease and low volume instantaneous DHW heaters):

- HSG274 Part 2 states for low water volume systems (p.7):
  - > Should be able to achieve peak temperature of 50 to 60°C
  - > Temperatures less than 50°C should only be permitted where there is high turnover (or alternative control)
  - > There is no requirement for either minimum temperature or delivery time at the tap.



2.69 Low storage volume heaters serving hot water outlets should be able to achieve a peak temperature of 50–60 °C and where the thermostat is set at these temperatures for this purpose, staff and other users should be informed not to adjust the heater. A unit which is not capable of achieving this, eg a preset thermostat, should only be used where there is a very high turnover or an alternative control measure is in place.

2.70 Low storage volume heaters, which includes electric showers, often have spray nozzle outlets and these should be inspected, cleaned and descaled as part of the showerhead and hose cleaning regime.

2.71 If these units are not regularly used or set to supply warm water, the risk from legionella is likely to increase dramatically and may increase further, where the units are supplied from a cold water storage tank. The risk assessment should take into account the usage of the units, the susceptibility of those using the units and include a suitable monitoring regime where the risk is considered significant.

# Why Hot Water Temperature Matters

The benefits of lower hot water temperatures

## Benefits of lower DHW temperatures

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- Facilitates transition to heat pumps on heat networks – improved SCOP = reduced £/kWh cost of heat
- Reduced network losses = reduced £/kWh cost of heat
- Reduced risk of scalding

## DHW the limiting factor on operating temps

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- UFH becoming ubiquitous on new build developments = typically max 45°C
- As a result, DHW temperatures are now typically the limiting factor on Heat Network flow temperatures
- 5°C has a major impact in the context of heat pumps and heat network efficiency

# A few degrees matter for heat pumps

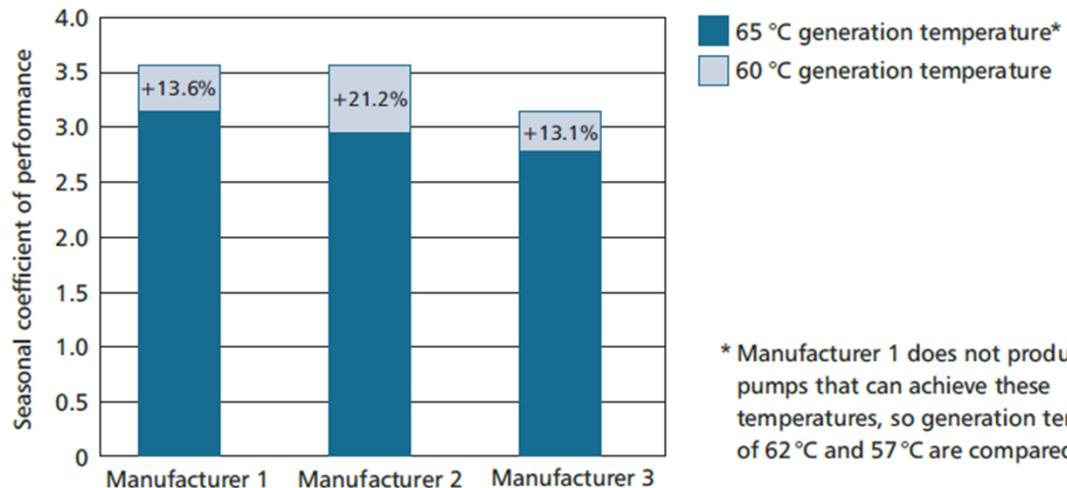
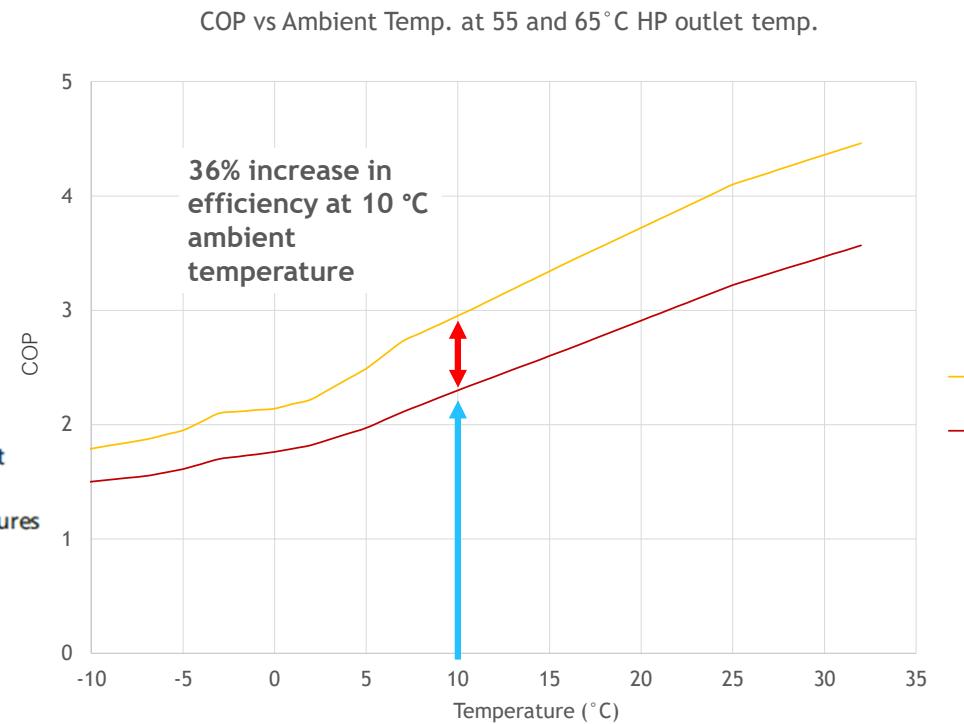


Figure 5 Increase in SCOP with decrease in generation temperature



## ...and for heat network losses

**Table 6** Comparative performance of design approaches

|                               | Typical practice | Recommended practice |
|-------------------------------|------------------|----------------------|
| HIU generation temperature    | 55 °C            | 50 °C                |
| Heat network flow temperature | 65 °C            | 60 °C                |
| Annual heat loss per dwelling | 876 kW·h         | 774 kW·h [-11%]      |

Basis of table data: annual average internal temperature: 22 °C.

# 5°C also critical when it comes to scalding

Table 2 Type of scalding burn injury based on time of exposure (Dansk Standard, 2009)

| Temperature  | Time of exposure in minutes and seconds |       |       |       |       |       |       |            |
|--------------|---|-------|-------|-------|-------|-------|-------|------------|
|              | 45 °C                                   | 50 °C | 55 °C | 60 °C | 65 °C | 70 °C | 75 °C | 80 °C      |
| Type of burn |   |       |       |       |       |       |       |            |
| Adult        |   |       |       |       |       |       |       |            |
| 3rd degree   | >60 min (e)                             | 300s  | 28s   | 5.4s  | 2.0s  | 1.0s  | 0.7s  | 0.6s (e)   |
| 2nd degree   | >60 min (e)                             | 165s  | 15s   | 2.8s  | 1.0s  | 0.5s  | 0.36s | 0.3s (e)   |
| Child        |   |       |       |       |       |       |       |            |
| 3rd degree   | 50 min (e)                              | 105s  | 8s    | 1.5s  | 0.52s | 0.27s | 0.18s | 0.1s (e)   |
| 2nd degree   | 30 min (e)                              | 45s   | 3.2s  | 0.7s  | 0.27s | 0.14s | <0.1s | < 0.1s (e) |

(e) = estimate

- Effectively a 10 fold increase in risk moving from 50°C to 55°C
- 755 people treated in hospital for scalding from hot water taps during the year 2017-18

Health Technical Memorandum 04-01:  
Safe water in healthcare premises  
Part A: Design, installation and  
commissioning

## Never events

0.18 NHS England's never events policy framework defines "never events" as serious, largely preventable patient safety incidents that should not occur if the available preventative measures have been implemented by healthcare providers. On the list of never events is [scalding of patients](#). The risk of scalding for vulnerable patients (children and young people, older people, and disabled people) is a particular problem in healthcare premises. HTM 04-01 provides guidance on reducing the risk of scalding.

# Summary (part 2)

Relating to:

- CIBSE CP1 Heat Networks: 2020
- CIBSE Guidance Note 2021: DHW Temperatures from Instantaneous HIU's

## Heat networks:

Code of Practice for the UK

CP1  
2020

Raising standards for heat supply



## CIBSE Guidance Note

RESIDENTIAL APPLICATIONS ONLY

Domestic hot water temperatures  
from instantaneous heat interface units

2021



# Summary (part 2)

- CP1 and the drive towards net zero has reduced District Heat Network temperatures to levels that will not allow generation and storage of Domestic Hot Water at 60°C without supplementary boosting of the temperature.
- For low-risk low water content instantaneous systems: CIBSE guidance and HSE acknowledge that instantaneous DHW delivery temperatures of 45°C rising to 50°C is acceptable – but risk assessment needed
- Heat Pumps are now frequently used as COPs of +4 can often be achieved. But their efficiency dramatically reduces when delivering temps of +45°C are needed. A 5°C reduction in delivery temperature increases efficiency by 36%

## Heat networks:

Code of Practice for the UK

CP1  
2020

Raising standards for heat supply



The Association for  
Decentralised Energy

CIBSE Guidance Note

RESIDENTIAL APPLICATIONS ONLY

Domestic hot water temperatures  
from instantaneous heat interface units

2021



# Summary (part 2)

BUT:

- The technical issue with regard to TMV hot water shut-off for TMV2 applications has been overcome – **However . . .**

There are still issues to be addressed with regard to test criteria and warranty. Performance standards currently require DHW @55°C with min 10°C delta t between DHW supply and blended temperature

| Specifications                              |                    |
|---|--------------------|
| Factory temperature setting                 | 38°C               |
| Temperature setting range                   | 38-46°C            |
| Temperature, hot supply                     | 52-65°C (Max 85°C) |
| Temperature, cold supply                    | 5-25°C             |
| Minimum hot to mix differential temperature | 10°C               |
| Temperature stability                       | +/- 2°C            |
| Working pressure, static                    | 16.0 bar max       |
| Working pressure, dynamic                   | 0.2 to 5.0 bar     |
| Maximum pressure loss ratio                 | 10:1               |
| Flow rate, minimum                          | 4 L/min            |

CP1  
2020

CIBSE Guidance Note  
RESIDENTIAL APPLICATIONS ONLY

Domestic hot water temperatures  
from instantaneous heat interface units

TECHNICAL SPECIFICATION

BS EN 1287 : 1999  
BS EN 1111 : 1999

10.0  
10.0

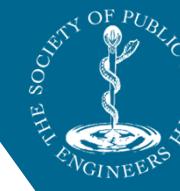
0.1 - 1.0  
1.0 - 5.0

55 - 65  
55 - 65

Maximum 25  
Maximum 25

Maximum 46  
Maximum 46

Maximum static pressure (bar)  
Supply pressure hot and cold (bar)  
Hot supply ( C )  
Cold supply ( C )  
Mixed water temperature



# Specific Guidance relating to design of domestic water systems in Healthcare premises

## HTM 04-01: Safe water in Healthcare premises

### Part A: Design, installation and commissioning



Department  
of Health

Health Technical Memorandum  
04-01: Safe water in healthcare  
premises

Part A: Design, installation and  
commissioning



# HTM 04-01 Part A

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## Key statements

- Controlling waterborne pathogens (page .v)

The guidance gives comprehensive guidance on measures to control waterborne pathogens. While Legionella control is, in the main, associated with poor engineering configuration and maintenance . . .

. . . . a temperature control regime is the traditional strategy for reducing the risk from Legionella and for reducing the growth and colonisation of other waterborne organisms within water systems.

. . . . Because of the complexity of hot and cold water distribution systems and the difficulty of maintaining a temperature control regime in some healthcare facilities, this guidance suggests that additional chemical, physical and other water control methods that have been shown to be capable of controlling microbial colonisation and growth may also be considered.

# HTM 04-01 Part A

## Key statements – Temperature regime criteria

- 9.4 and 9.5 Relates to cold water supply temperatures (page 40, 41 and 42)

9.4 Currently there is no upper limit standard for drinking water temperature in European or domestic legislation. In normal circumstances temperatures should be delivered below 20°C but there is growing evidence that supply temperatures may rise above 25°C in summer months.

Coupled with improvements in building thermal performance and climate change, rising cold water supply temperature is likely to become more problematical. The design aim should be to ensure that cold water temperature draw-off is as close to the supply temperature as possible (see also paragraphs 2.55–2.56 from HSG274 Part 2).

**Note** (page 41)  
For the control of *Legionella* and other waterborne organisms, 20°C is the quoted upper value above which multiplication of *Legionella* in particular begins to take place (see Part B, Chapter 4). It should be noted that during extremes of weather, environmental factors can influence the incoming water temperatures, particularly where water is provided from surface water sources.

We are increasingly seeing incoming cold water supply temperatures from water utility providers approaching and in some instances exceeding 20°C.  
Is cooling an option or sustainable?  
How is the water hygiene risk controlled?

**Note** (page 42)  
Cooling water that may have been previously at a temperature conducive to *Legionella* growth will not reduce the risk of infection.

This is the temperature regime requirements for domestic COLD water system:  
➤ Maximum system temperature of 20°C

# HTM 04-01 Part A

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## Key statements – Temperature regime criteria

- 10.5 Hot water temperatures (page 46)

10.5 Hot water is required in healthcare premises at various delivery temperatures for particular needs.

The highest temperature, 55°C, is required typically in main kitchens, laundries, dirty utilities and food preparation areas.

Elsewhere the delivery temperature for personal hygiene will depend on individual preference for comfort and safety of patients who require assistance.

In circulating hot water systems, the highest temperature will be required at all draw-offs on a loop. To achieve this, see Note 2 below, the flow from the calorifier/water heater is required to be at least 60°C at its outlet with a minimum return temperature to it at 50°C.

This is the temperature regime requirements for domestic HOT water system:

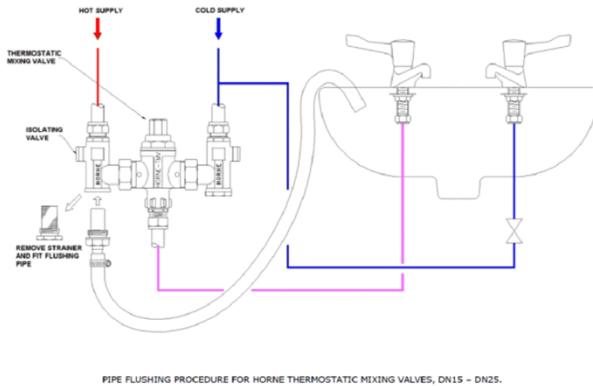
- DHW storage at min 60°C
- Fitting/Outlet DHW temperature 55°C
- DHW return at calorifier min 50°C

# HTM 04-01 Part A

## Key statements – Maintenance

- 8.40 Strainers (page 37)

.....Strainers can be a source of Legionella bacteria and should be included in routine cleaning, maintenance and disinfection procedures.

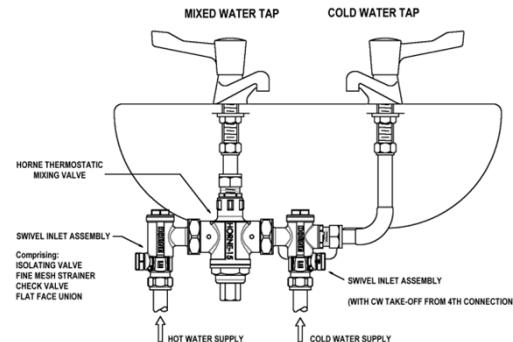


# HTM 04-01 Part A

## Key statements – Dead-legs

- 10.48 Downstream supplies from TMVs (page 52)

10.48 Particular attention should be given to ensuring that pipework containing blended water should be kept to a minimum. Generally, the downstream supply from the mixing device should not exceed 2 m.



2m of blended DHW at 37-40°C is permitted. Deadleg, maintenance challenges to pasteurise these dead-legs are all concerns

# HTM 04-01 Part A

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## Key statements – Biocide water treatment

- 4.8 Where biocides are used to control microbial growth in water systems ....(page 24)

4.8 Where biocides are used to control microbial growth in water systems, as with the temperature regimen, meticulous control and monitoring programmes should be in place if they are to be effective.

However, careful consideration should be given to any equipment that is connected to the water system that may be affected by the application of a biocide (for example, renal departments, haemodialysis units and neonatal units).

# Temperature Regime

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## Points to note with regard to Temperature Regime

- It has no residual effect . . . Unlike many biocide treatment methods
- Not all waterborne pathogens are controlled by temperature regime
- The proliferation/production of scale within the water system disproportionately increases as temperature increases.
- Scale is a food source for bacteria and can harbour water borne pathogens

# Summary

Relating to:

- HTM 04-01 Part A . . . acknowledges:
  - ❑ That complex domestic H&C water systems can be difficult to maintain water hygiene.
  - ❑ Incoming cold water can exceed 20°C which is the maximum temperature for temperature regime.
    - Cooling water after it has exceeded 20°C is a potential risk
  - ❑ Strainers can be problematic as harbour food source for bacteria – found in TMVs, PRVs etc.
  - ❑ Dead-legs of blended hot from TMVs are a risk.
  - ❑ Biocide water treatment is considered in addition to temperature regime and requires meticulous control and monitoring programmes, as does temperature regime.



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# Summary

So if we were to consider a lower temperature DHW distribution system:

- That complex domestic H&C water systems can be difficult to maintain water hygiene.
- Incoming cold water can exceed 20°C which is the maximum temperature for temperature regime.
  - Cooling water after it has exceeded 20°C is a potential risk
- Strainers can be problematic as harbour food source for bacteria – found in TMVs, PRVs etc.
- Dead-legs of blended hot from TMVs are a risk.
- Biocide water treatment is considered in addition to temperature regime and requires meticulous control and monitoring programmes, as does temperature regime.
- Heat gains from DHW system to cold water system and internal environment.

Consider designing multiple local systems with lower water content, potentially less complex etc.

How is water quality be maintained – Biocide dosing? This could also dose the DHW system?

TMVs could be omitted:

- Less maintenance. Reduction in strainers

Reduced/no deadlegs as DHW returns can be taken to fittings

Does this make the system less complex?  
Easier to balance pressures, reducing numbers of PRVs?

Scale risk is reduced

Reduced heat gain to space/other services

# Summary

And returning to points relating to temperature regime:

- It has no residual effect.
- Not all waterborne pathogens are controlled by temperature regime
- The proliferation/production of scale within the water system disproportionately increases as temperature increases.

Biocide dosing has residual effect (varies)

Biocide dosing can target multiple pathogens.  
But some may become resistant.

Scale production is reduced. Less food source for bacteria.





Thank you!  
Any questions?

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