

The future of Heat Networks:

**Future-Proofing Performance and the latest guidance**

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## ABOUT ALTECNIC

- › Altecnic is one of the UK's leading supplier of hydronic solutions for commercial and domestic markets throughout the UK & Ireland.
- › We employ 98 staff based out of our 70,000 Sq Ft HQ facilities in Stafford, UK
- › Altecnic is part of the Caleffi Group – a leading European manufacturer of high quality hydronic solutions.
- › We have industry leading expertise and new product development capabilities
- › We have dedicated sales, technical and customer service support teams.
- › Altecnic is committed to providing superior quality and service and is proud to be ISO 9001:2015, ISO 14001:2015 and 18001:2007 certified, as well as being the only Carbon Neutral company in the industry.



# CALEFFI PARTNERSHIP

- › Established in 1961, Caleffi is a manufacturer of high-quality components for heating, plumbing, air conditioning and renewable energy, for residential and industrial systems, whilst also providing state of the art components for metering applications.
- › The Group has over 1,270 employees worldwide and distributes to over 90 countries, generating a recorded turnover of over 400 million euros in 2018.
- › Caleffi has 3 production plants located in Fotaneto d'Agogna, north of Milan. Altecnic has been a partner of Caleffi S.p.a since 2002.
- › Working jointly with Caleffi allows Altecnic to continuously anticipate new regulations and market trends, with regards to new product introduction and continuous professional development.



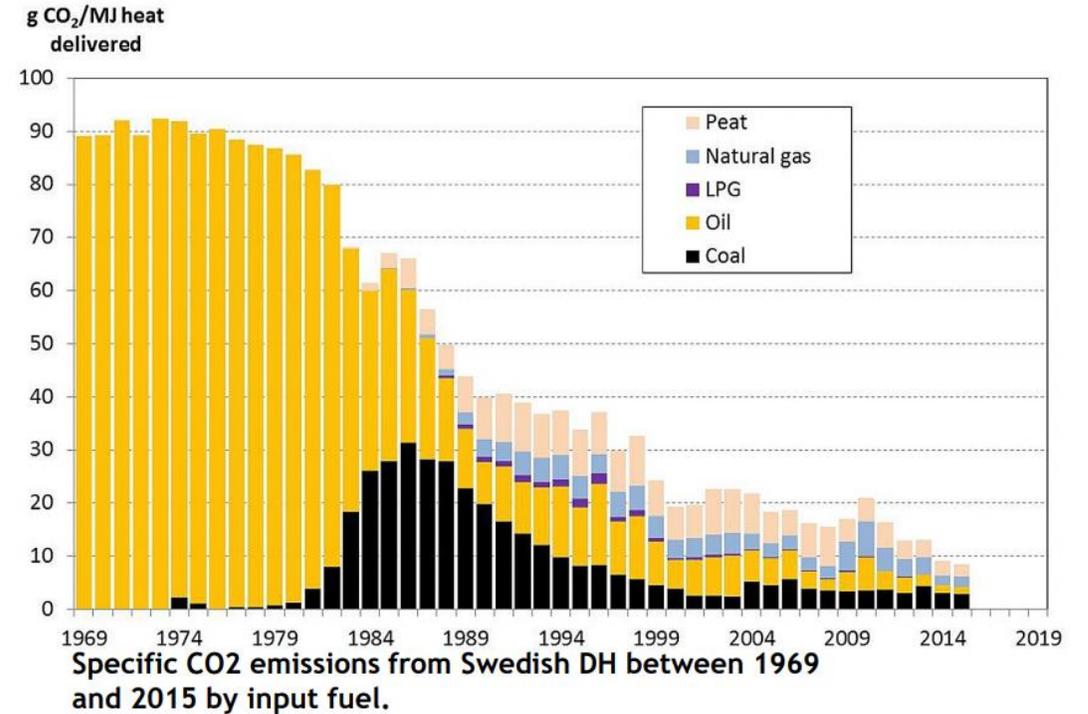
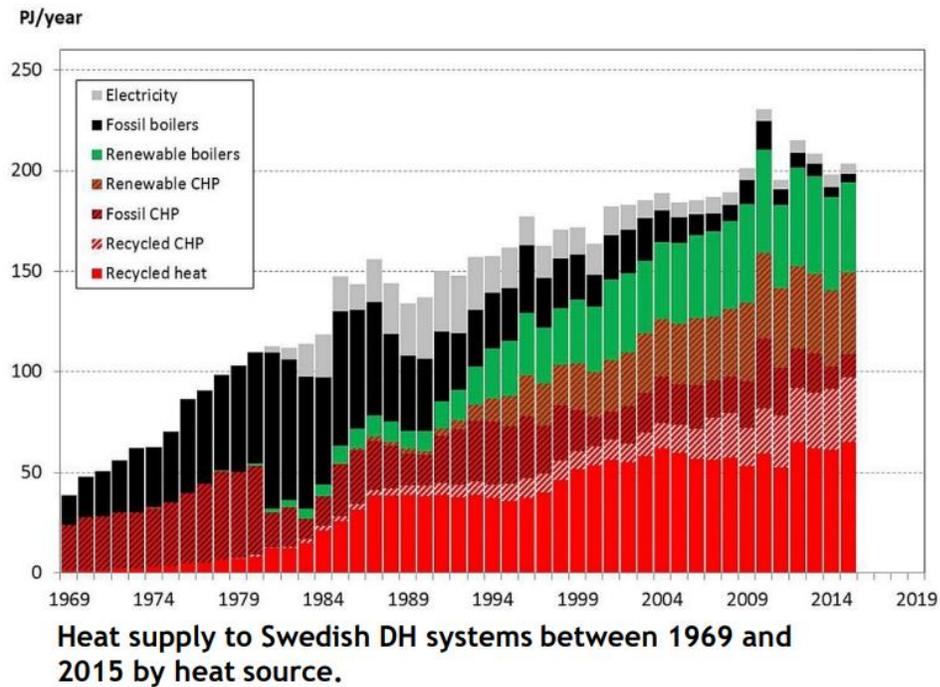
## POINTS TO BE COVERED:

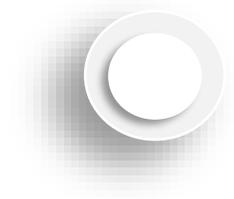
- Development of Swedish DH
- Why Instantaneous HIU's?
- What are, and can we meet, the loads?
- The design process: where to start and where to finish?
- Approach Temperatures – Why are they important?
- How important is  $\Delta T$ - How do we maximise it?
- Integrating heat pumps and central plant design
- CIBSE CP1 2020
- Remote HIU Connection and continuous automated commissioning

## Swedish Heat Networks

- Continuous increase in heat supply
- Diversification increase in heat sources
- Dramatic reduction in carbon emissions

### Heat networks are a *proven* method to reduce carbon emissions





## Why Instantaneous HIU's?

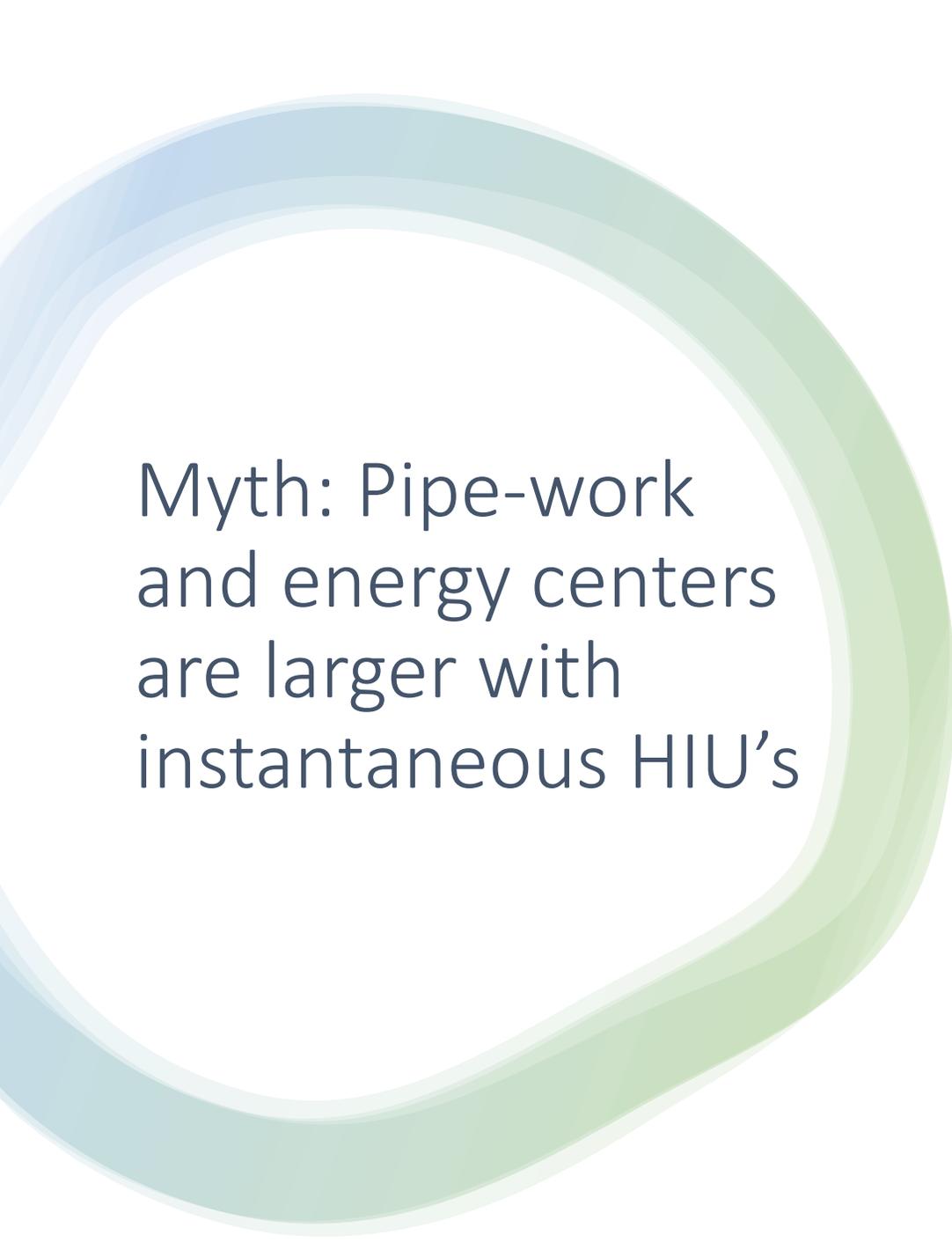
# Why move away from domestic hot water storage?

## Instantaneous DHW production

- DHW produced only when required
- High Diversity.
- Wide network  $\Delta T$ : Low network return temperature.
- Reduced network losses.
- Maximised network efficiency.
- Reduced legionella risk
- No need to overheat the DHW
- DHW always available.
- Retrofit is viable when stored water is used on a heat network.
- Space!
- No fixed requirement to service.

## Stored DHW

- Lower Diversity (programming cycles/cylinder re-heat times).
- Reduced  $\Delta T$  and high network return temperatures for long periods
- Greater chance of overheating the building
- Higher network losses.
- legionella risk: We must heat DHW  $>60^{\circ}\text{C}$
- No DHW while cylinder is reheating.
- Must heat the entire cylinder even if it's not required.
- Bulky domestic hot water cylinders consume habitable space.
- Unvented cylinders must be serviced (safety concern).



Myth: Pipe-work  
and energy centers  
are larger with  
instantaneous HIU's

**Example calculation – 100 apartments, typical DHW loads.  
(55C primary flow, 50C DHW, SATK32107)**

**Instantaneous:**

- $35\text{kW (DHW demand)} \times 100 \text{ (no. of apps)} \times 0.07 \text{ (Diversity DS439)} = 245\text{kW}$
- $245\text{kW} / (4.2 \times 37 \text{ DT}) = 1.576 \text{ l/s}$

**Stored:**

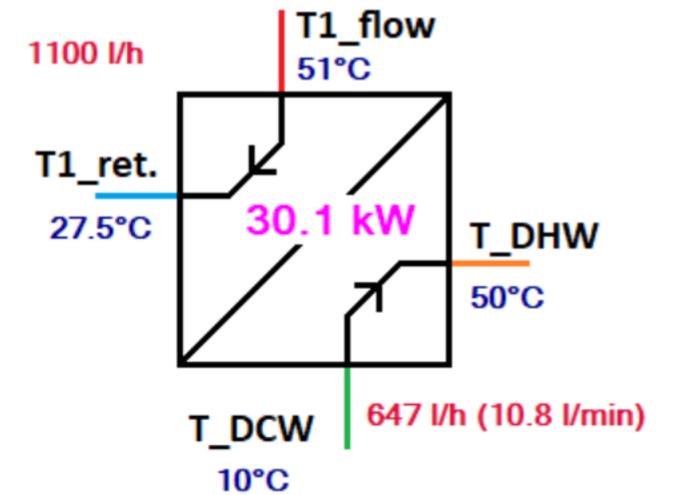
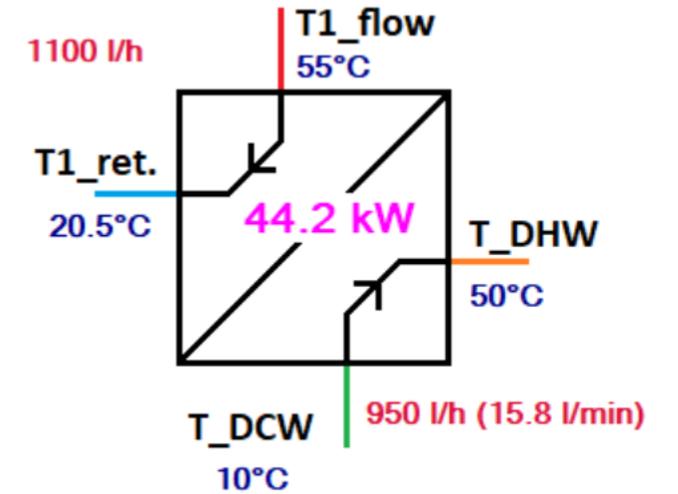
- $12\text{kW (Cylinder coil)} \times 100 \text{ (no. of Apps)} \times 0.25 \text{ (Diversity BS8558)} = 300\text{kW}$
- $300\text{kW} / (4.2 \times 30 \text{ DT}) = 2.38 \text{ l/s}$

# Can we meet the DHW demand requirement?

**Table 9** Maximum domestic hot water peak load demands for pipe sizing, derived from NHBC Standards (NHBC, 2019) (section 8.1.5, Table 4)

Dwelling type	Main bathroom		Shower room 1 Shower	Shower room 2 Shower	Hot water demand (l/s)	Power demand (kW)
	Bath only	Bath and shower				
1 bath	1				0.20	31.8
1 bath			1		0.15	18.8
2 bath	1		1		0.25	36.4
3 bath	1		1	1	0.35	48.9
1 bath		1			0.20	31.8
2 bath		1	1		0.20	25.1
3 bath		1	1	1	0.30	37.6
2 bath			1	1	0.20	25.1

## Examples using the SATK32107



CIBSE: Heat Network Code Of Practice 2020 Apartment Loads

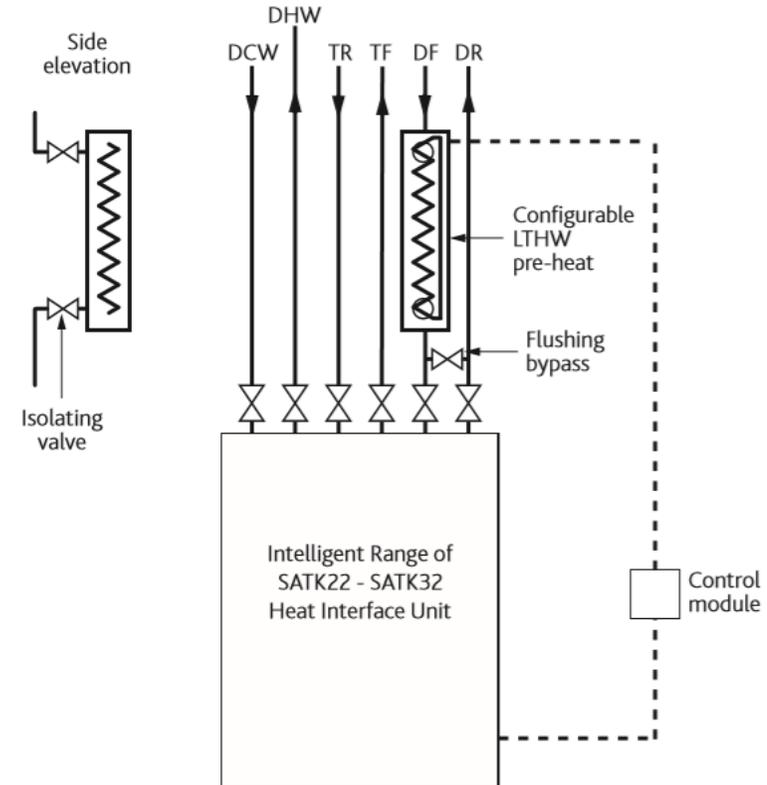
## Need a little boost?

If the heat pump(s) can't supply a high enough temperature to meet the apartments DHW demands we have a solution in the way of a LTHW pre-heat.

This gives us the ability to "boost" the LTHW supply by up to 10°C.

This inline heating element is sized dependant on requirement, and only used when the HIU is providing DHW.

The element is energised by the HIU, only when DHW is required. High diversity (DS439) is therefore applied to the overall building load





The design process: where to start and where to finish?

## Design considerations.

Network Flow temperatures

Apartment demand calculations:

- UFH/Radiators
- Approach temperatures
- Realistic DHW output
- Realistic DHW temperatures

HIU Selection to meet demand

$\Delta T$  Calculations

Heat network sizing:

- Pipework (correct velocities/pressure drop)
- Pumps
- Thermal store/(s)
- Energy source input

# Sizing software:

Main parameters				Technical water buffer				Electrical DT primary flow		
T_flow	55	°C	Temperature of the primary flow	Duration of the peak	10	min	Duration of the peak of DHW demand	Max time to charge the buffer after the peak of demand	0	°C
Max primary DP	40	kPa	Pressure difference available on the primary side of the HIU	Max charging time of the buffer	60	min	Fraction of the buffer with water at the primary flow temperature			
Diversity factors	DS439			Fraction of the buffer used	66	%				

No.	P_heating	T_ret_heat.	T_flow_heat.	G_DHW	T_DCW	T_DHW	P_DHW	Model	Range T_flow_heat	Type	T_ret_heat.	G'_heat.	T_ret_DHW	G'_DHW
100	3	35	45	13	10	50	36.3	SATK32107	from 25 to 75	Indir. Heating + DHW	36.2	137	20.0	892.14
							0.0					0		0.00
							0.0					0		0.00
							0.0					0		0.00
							0.0					0		0.00

100		300		36.2		20.0	
f=	8.6	%	No. of apartments at requiring full DHW capability				
N_DHW	8.6		No. of apartments in heating mode				
N_Heating	91.4		Theoretical minimum volume of the buffer				
V_effective	1415	l	Volume of the buffer considering the "storage efficiency" stated in cell N13				
V_buffer	2144	l	Flow rate of the pump between boiler and storage tank				
G_0	15.15	m <sup>3</sup> /h					
P_max	587.3	kW	Maximum instantaneous power extracted from the primary system (electrical power not included)				
P_heating	300.0	kW	Space heating load of the building				
p*	41.0	kW	Additional power of the boiler for instantaneous DHW production with buffer on the primary system				
P_boiler	341.0	kW	Power capacity of the boiler to be installed				
P_electric	0.0	kW	Peak electrical power demand for DHW production				

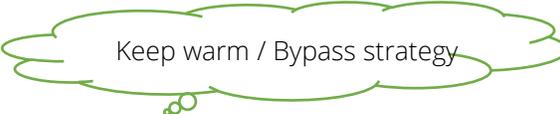
  

T'_return_during peak		30.1	
G'_during peak		20.25	
		m <sup>3</sup> /h	





## More design considerations.



Keep warm / Bypass strategy

Layout:

- Energy centre configuration
- LTHW pipework



Consumer control and expectation



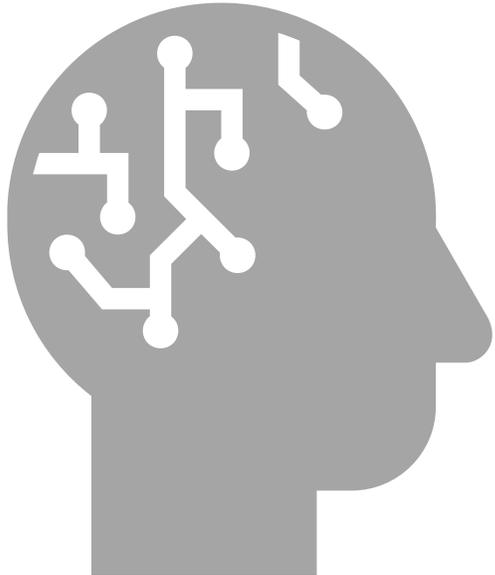
Billing and energy usage



Ongoing monitoring, adjustment (energy centre/HIU) and optimisation



Remote access and control through Modbus

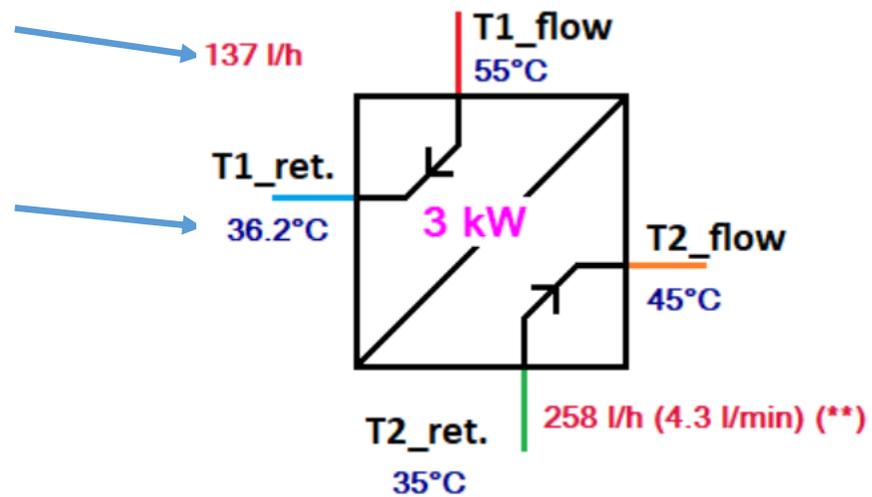




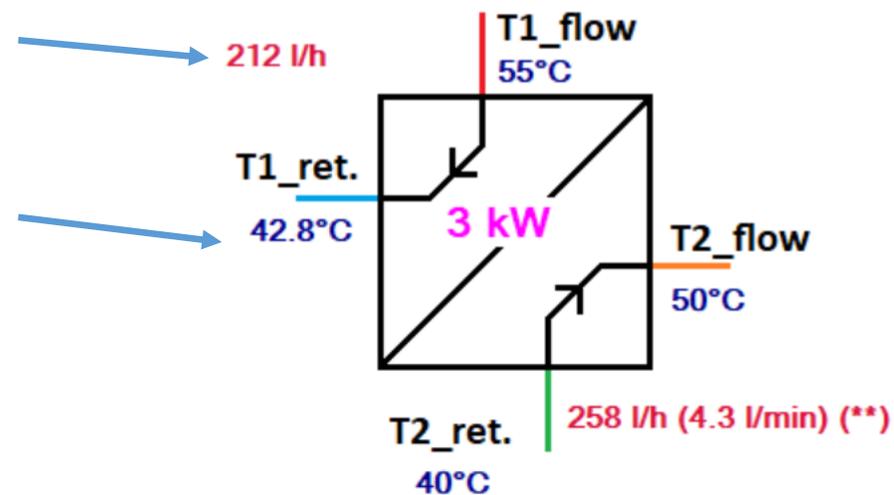
Approach Temperatures – Why are they important?

## How does approach temperature change performance?

- Approach temperature – The difference between primary flow temperature and secondary flow temperature (DHW and Heating)
- Maintain 'reasonable' approach temperatures
- The smaller the approach temperature, the higher primary flow rate and the higher the network return temperature (for a given output).



3kW heating with 10°C approach



3kW heating with 5°C approach

Space heating example



How important is delta T? How do we maximise it?

# The importance of maximizing delta T

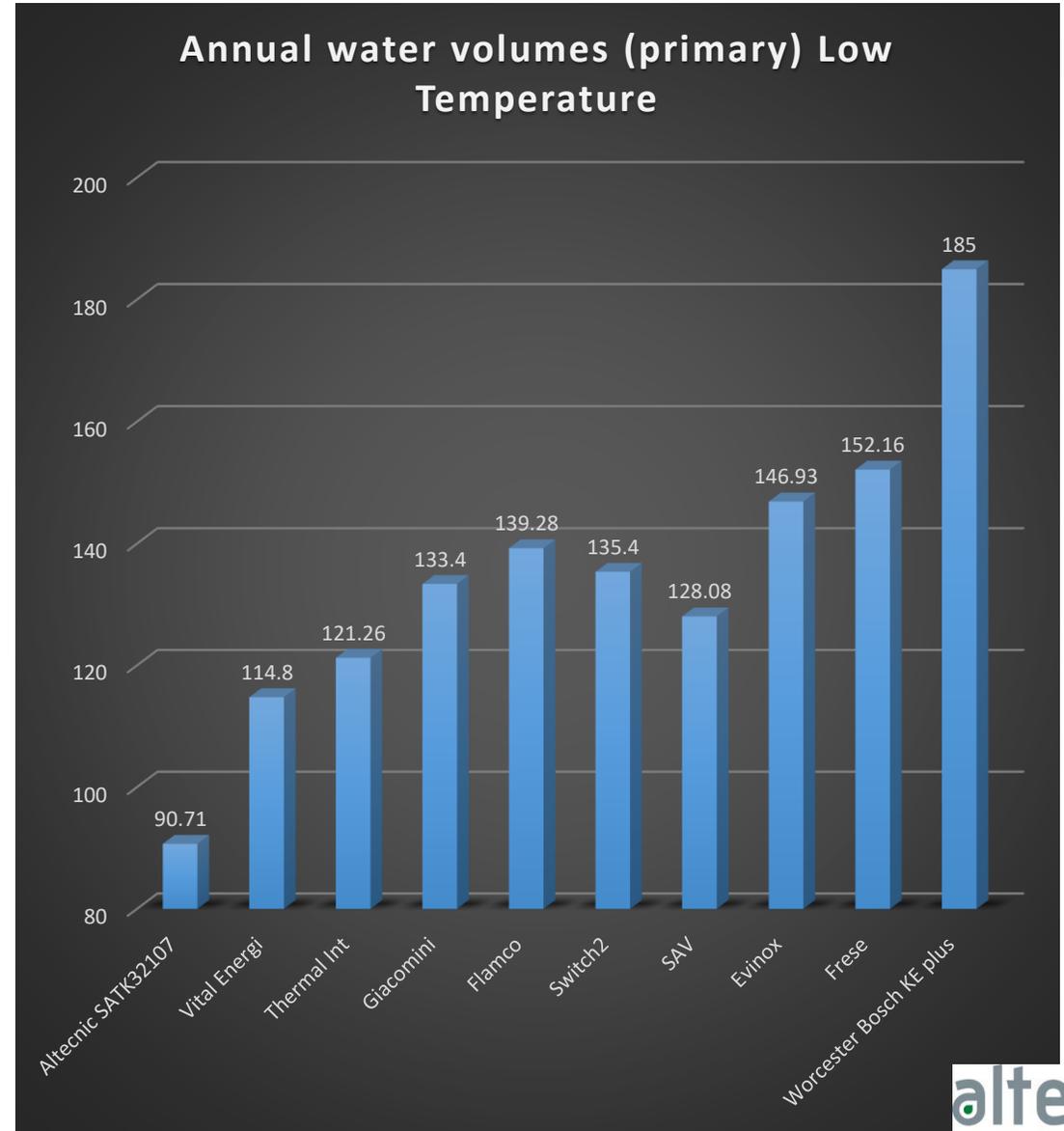
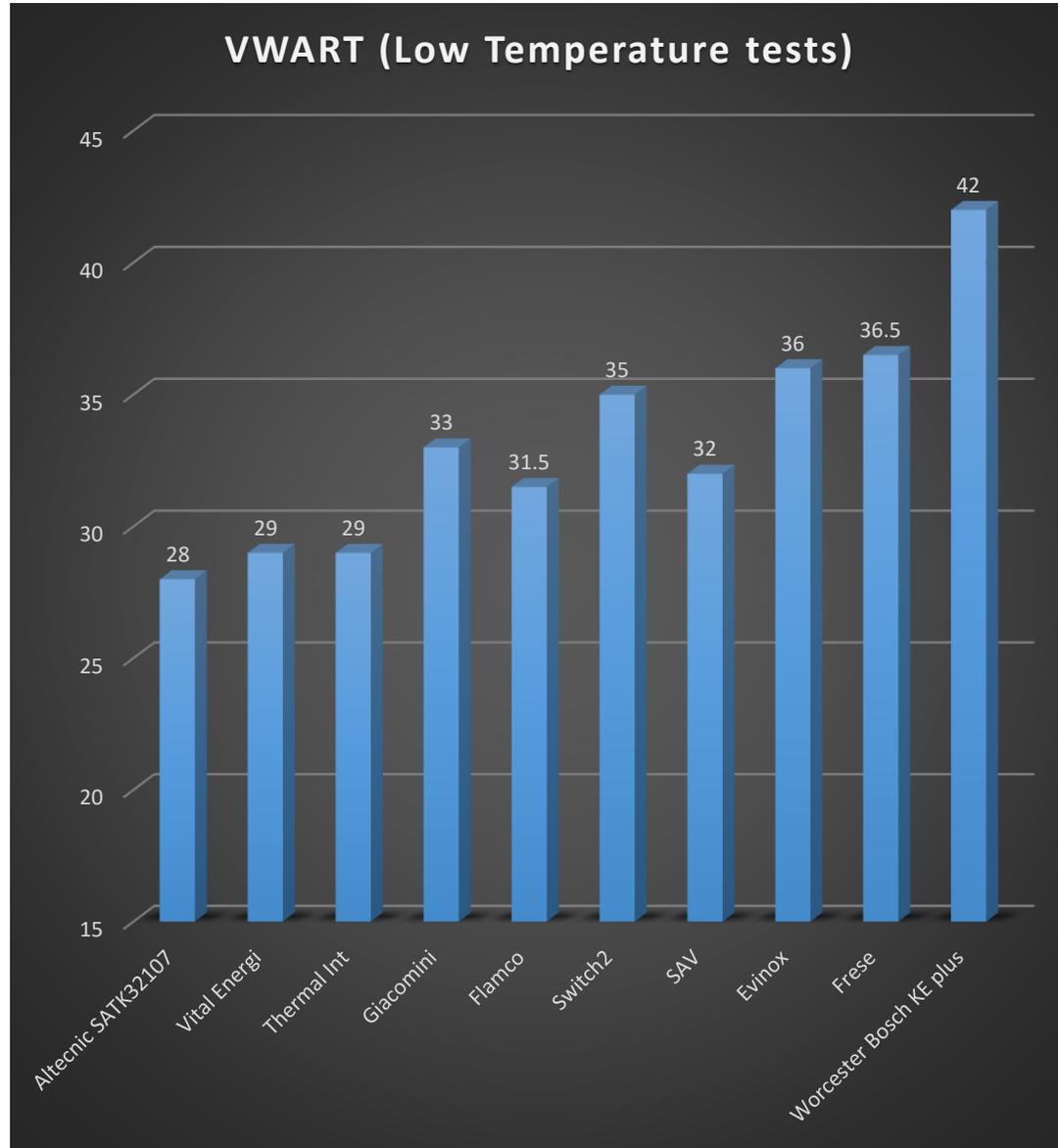


Maintaining a good  $\Delta T$  across the **HEAT NETWORK (not the HP)** is crucial!

There are several factors in play when trying to achieve it but primarily we focus on:

- Tertiary heating circuit: A poorly commissioned tertiary circuit will have a massive impact to the network  $\Delta T$ . This impact is felt even more if a direct HIU is used. Intelligent HIUs have the ability to limit the return temperature back to the network however this is not a substitute to good commissioning.
- Approach temperatures: As designers we need to maximise the approach temperatures wherever possible. This is even more important when we choose which type of heating is required inside the dwelling. The favourable option being underfloor heating however panel radiators can be used but must be sized to maximise both the approach temperatures and the  $\Delta T$
- Bypass methodology: There are several different ways to implement good bypass control, all should be looked at on a design by design basis. The objective however remains the same: minimize cross over between flow/return while maximising pump efficiency.
- **Remember not all HIUs are created equal!**

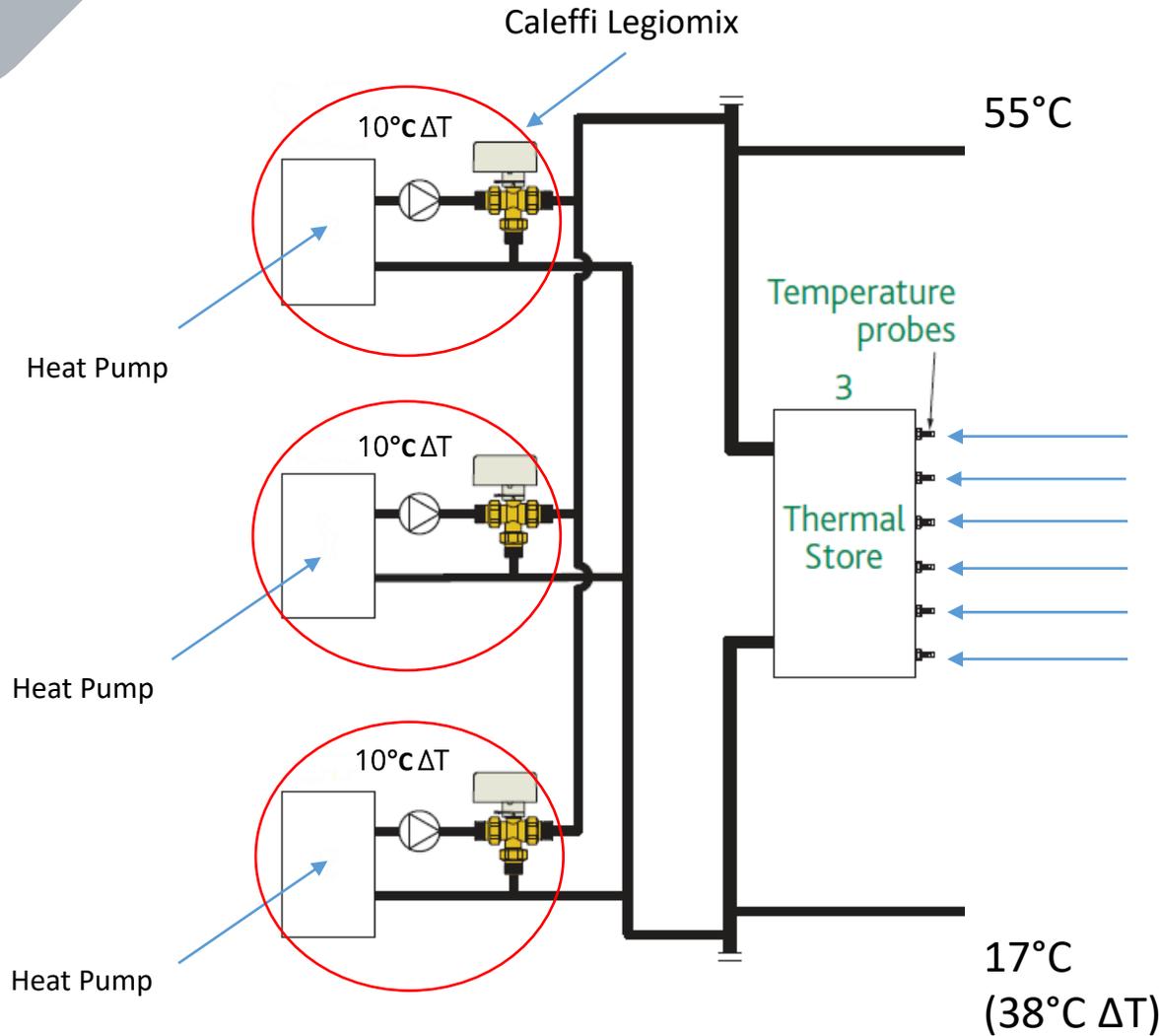
# Altecnic SATK32107 – BESA Test Results





Integrating heat pumps

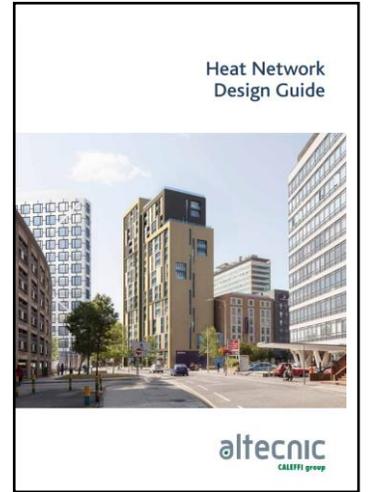
# Integrating heat pumps and future proofing design.



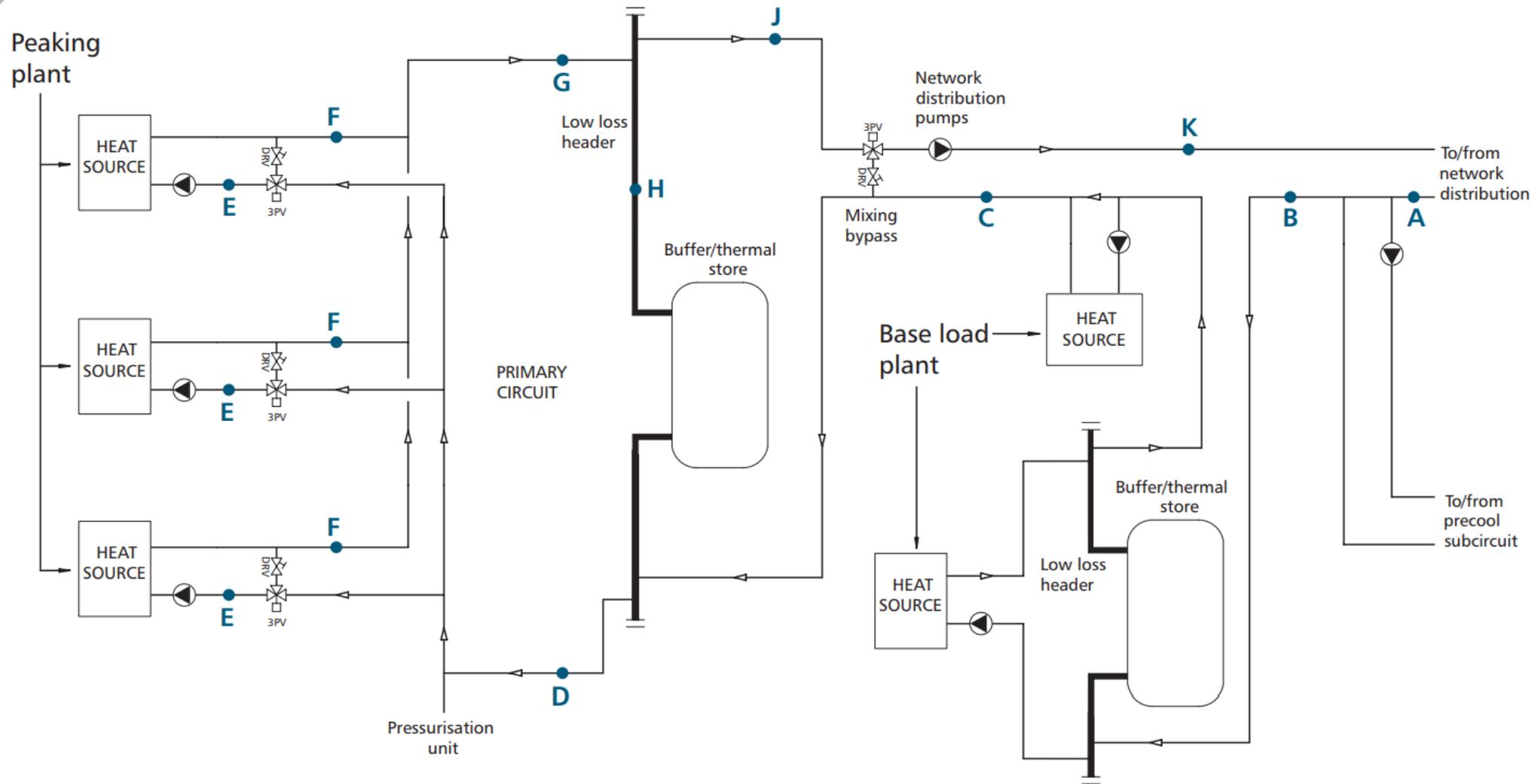
We are at the point of creating a design with a fantastic network ΔT but the HP wants a <math><10^{\circ}\text{C}\Delta\text{T}</math>

Incorporate the HP with a thermal mixing valve to ensure the 10°C ΔT is maintained regardless of network return temperature.

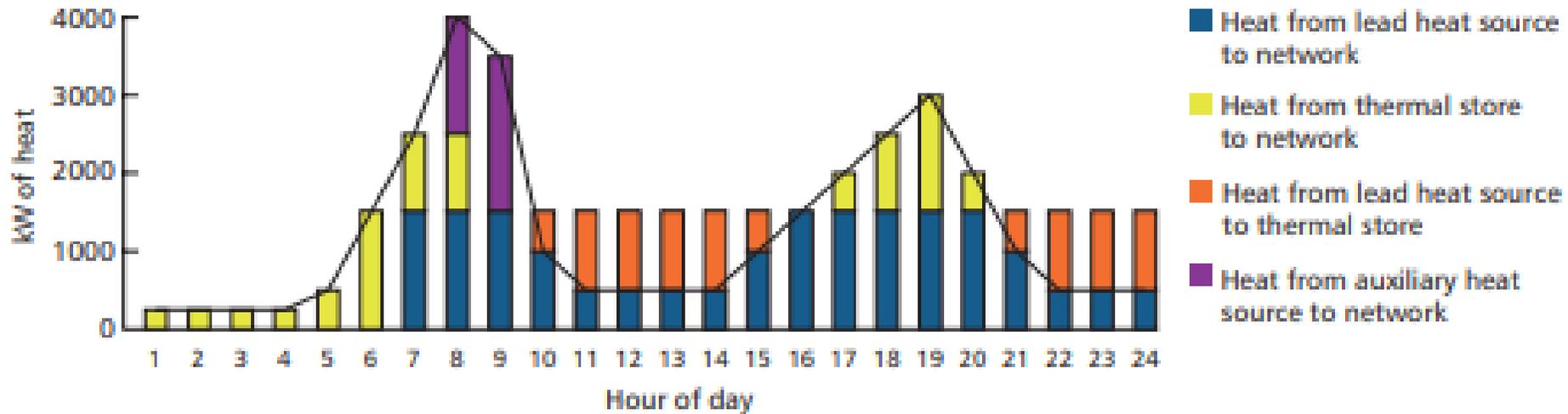
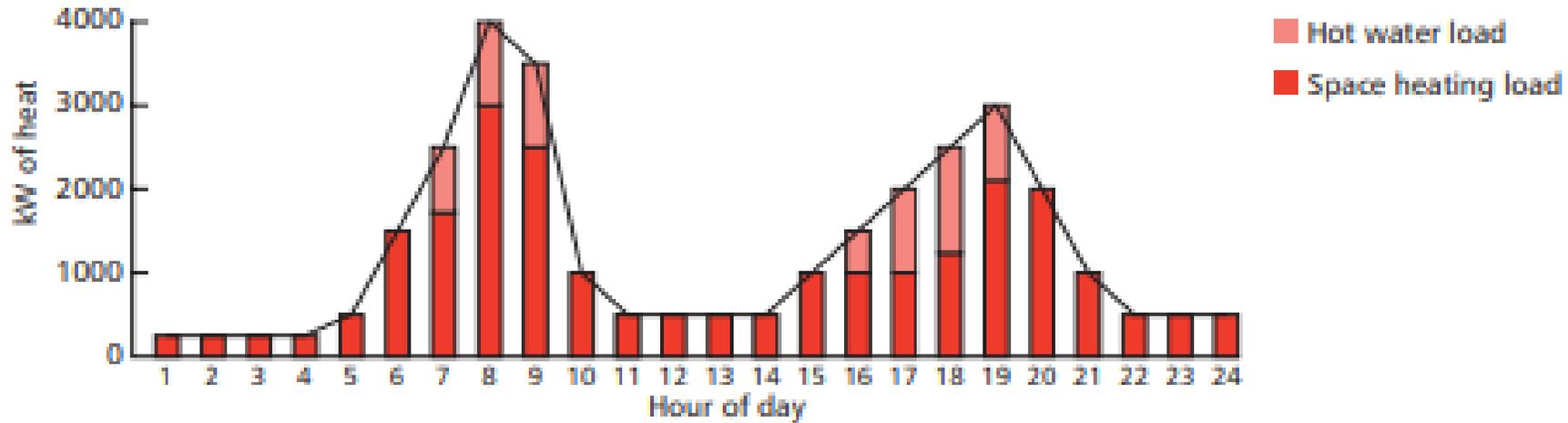
The connected HP/s will modulate to the stratification layer within the buffer storage (3 – 1 ratio min.). As the stratification layer rises the HP productions will increase.



# CIBSE Heat Network Design Guide 2021



# CIBSE Heat Network Design Guide 2021 – Thermal store sizing and allocation





CIBSE CP1 2020 (released 2021)



# Varying primary flow temperatures

## CIBSE CP1 (2020) – Minimum Requirements

1.3.4 The intended minimum flow temperature that will be available from the network in the summer period shall be defined, taking into account the use of variable flow temperature control and heat losses from the network.

1.3.5 The peak flow temperature and variations in flow temperature of the network, e.g. seasonally or in relation to the external air temperature, shall be defined in the heat supply contract with the customer. The contract shall include the right for the district heating (DH) operator to vary the network operating temperatures, provided the customer's comfort/service levels are still achieved.

2.4.3 The potential to reduce the flow temperature as demand falls (weather compensation) in order to reduce heat losses under part-load conditions shall be analysed, taking into account pumping energy and impact on return temperatures. This is subject to providing a sufficiently high flow temperature to safely produce domestic hot water for all customers.



# What happens when we reduce primary flow temperatures?

**Main parameters**

- T<sub>flow</sub>: 70 °C
- Max primary DP: 40 kPa
- Diversity factors: DS439

**Technical water buffer**

- Duration of the peak: 10 min
- Max charging time of the buffer: 60 min
- Fraction of the buffer used: 66%

**Electrical DT primary f**: 0 °C

**Number of housing units with the same characteristics**: 200

**Heating load of the single housing unit**

- T<sub>ret.heat.</sub>: 45 °C
- T<sub>flow.heat.</sub>: 65 °C
- G<sub>DHW</sub>: 13 l/min
- T<sub>DCW</sub>: 10 °C
- T<sub>DHW</sub>: 50 °C
- P<sub>DHW</sub>: 36.3 kW

**Code of the HIU**: SATK32107

No.	P <sub>heating</sub>	T <sub>ret.heat.</sub>	T <sub>flow.heat.</sub>	G <sub>DHW</sub>	T <sub>DCW</sub>	T <sub>DHW</sub>	P <sub>DHW</sub>	Model	Range T <sub>flow.heat.</sub>	Type	T <sub>ret.heat.</sub>	G <sub>heat.</sub>	T <sub>ret.DHW</sub>	G <sub>DHW</sub>
200	3 kW	45 °C	65 °C	13 l/min	10 °C	50 °C	36.3 kW	SATK32107	from 25 to 75 °C	Indir. Heating + DHW	50.0 °C	129 l/h	12.7 °C	544.78 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h

**200 600 kW**

**Coincidence factor according to the standard chosen**: f = 6.9 %

**No. of apartments at requiring full DHW capability**: N<sub>DHW</sub> = 13.9

**No. of apartments in heating mode**: N<sub>Heating</sub> = 186.1

**Theoretical minimum volume of the buffer**: V<sub>effective</sub> = 1962 l

**Volume of the buffer considering the "storage efficiency" stated in cell N13**: V<sub>buffer</sub> = 2973 l

**Flow rate of the pump between boiler and storage tank**: G<sub>0</sub> = 27.79 m<sup>3</sup>/h

**Maximum instantaneous power extracted from the primary system (electrical power not included)**: P<sub>max</sub> = 1061.5 kW

**Space heating load of the building**: P<sub>heating</sub> = 600.0 kW

**Additional power of the boiler for instantaneous DHW production with buffer on the primary system**: P\* = 65.9 kW

**Power capacity of the boiler to be installed**: P<sub>boiler</sub> = 665.9 kW

**Peak electrical power demand for DHW production**: P<sub>electric</sub> = 0.0 kW

**Temperature of the primary flow**: 70 °C

**Pressure difference available on the primary side of the HIU**: 40 kPa

**Max time to charge the buffer after the peak of demand**: 10 min

**Fraction of the buffer with water at the primary flow temperature**: 66%

**Primary flow rate when in heating mode**: 129 l/h

**Primary flow rate when in DHW mode**: 12.7 l/h

**Primary return temperature when in heating mode**: 50.0 °C

**Primary return temperature when in DHW mode**: 12.7 °C

**Primary return temperature during peak of demand of DHW, with no by-passes on the system**: 41.1 °C

**Primary flow rate during peak of demand of DHW, with no by-passes on the system**: 31.59 m<sup>3</sup>/h

**Main parameters**

- T<sub>flow</sub>: 65 °C
- Max primary DP: 40 kPa
- Diversity factors: DS439

**Technical water buffer**

- Duration of the peak: 10 min
- Max charging time of the buffer: 60 min
- Fraction of the buffer used: 66%

**Electrical DT primary f**: 0 °C

**Number of housing units with the same characteristics**: 200

**Heating load of the single housing unit**

- T<sub>ret.heat.</sub>: 45 °C
- T<sub>flow.heat.</sub>: 65 °C
- G<sub>DHW</sub>: 13 l/min
- T<sub>DCW</sub>: 10 °C
- T<sub>DHW</sub>: 50 °C
- P<sub>DHW</sub>: 36.3 kW

**Code of the HIU**: SATK32107

No.	P <sub>heating</sub>	T <sub>ret.heat.</sub>	T <sub>flow.heat.</sub>	G <sub>DHW</sub>	T <sub>DCW</sub>	T <sub>DHW</sub>	P <sub>DHW</sub>	Model	Range T <sub>flow.heat.</sub>	Type	T <sub>ret.heat.</sub>	G <sub>heat.</sub>	T <sub>ret.DHW</sub>	G <sub>DHW</sub>
200	3 kW	45 °C	65 °C	13 l/min	10 °C	50 °C	36.3 kW	SATK32107	from 25 to 75 °C	Indir. Heating + DHW	Imp. #VALUE!	#VALUE! l/h	14.0 °C	612.08 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h

**200 #VALUE! kW**

**Coincidence factor according to the standard chosen**: f = 6.9 %

**No. of apartments at requiring full DHW capability**: N<sub>DHW</sub> = 13.9

**No. of apartments in heating mode**: N<sub>Heating</sub> = 186.1

**Theoretical minimum volume of the buffer**: V<sub>effective</sub> = #VALUE! l

**Volume of the buffer considering the "storage efficiency" stated in cell N13**: V<sub>buffer</sub> = #VALUE! l

**Flow rate of the pump between boiler and storage tank**: G<sub>0</sub> = #VALUE! m<sup>3</sup>/h

**Maximum instantaneous power extracted from the primary system (electrical power not included)**: P<sub>max</sub> = 1061.5 kW

**Space heating load of the building**: P<sub>heating</sub> = 600.0 kW

**Additional power of the boiler for instantaneous DHW production with buffer on the primary system**: P\* = 65.9 kW

**Power capacity of the boiler to be installed**: P<sub>boiler</sub> = 665.9 kW

**Peak electrical power demand for DHW production**: P<sub>electric</sub> = 0.0 kW



# What happens when we reduce primary flow temperatures?

**Main parameters**

- T\_flow: 65 °C
- Max primary DP: 40 kPa
- Diversity factors: DS439

**Technical water buffer**

- Duration of the peak: 10 min
- Max charging time of the buffer: 60 min
- Fraction of the buffer used: 66%

**Electrical DT primary f:** 0 °C

**Number of housing units with the same characteristics:** 200

**Heating load of the single housing unit:** 3 kW

**Secondary return temperature:** 40 °C

**Secondary flow temperature:** 60 °C

**Max DHW tapping rate:** 13 l/min

**Temperature of cold water from the mains:** 10 °C

**Temperature of domestic hot water:** 50 °C

**Power output for DHW production (electrical):** 36.3 kW

**Primary return temperature when in heating mode:** 45.0 °C

**Primary return temperature when in DHW mode:** 14.0 °C

**Code of the HIU:** SATK32107

No.	P_heating	T_ret_heat.	T_flow_heat.	G_DHW	T_DCW	T_DHW	P_DHW	Model	Range T_flow_heat	Type	T'_ret_heat.	G'_heat.	T'_ret_DHW	G'_DHW
200	3 kW	40 °C	60 °C	13 l/min	10 °C	50 °C	36.3 kW	SATK32107	from 25 to 75 °C	Indir. Heating + DHW	45.0 °C	129 l/h	14.0 °C	612.08 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h

**200 600 kW**

**Technical parameters:**

- f= 6.9 %
- N\_DHW 13.9
- N\_Heating 186.1
- V\_effective 2020 l
- V\_buffer 3061 l
- G\_0 27.85 m<sup>3</sup>/h
- P\_max 1061.5 kW
- P\_heating 600.0 kW
- P\* 65.9 kW
- P\_boiler 665.9 kW
- P\_electric 0.0 kW

**Annotations:**

- Temperature of the primary flow
- Pressure difference available on the primary side of the HIU
- Duration of the peak of DHW demand
- Max time to charge the buffer after the peak of demand
- Primary flow rate when in heating mode
- Primary flow rate when in DHW mode
- Coincidence factor according to the standard chosen
- No. of apartments at requiring full DHW capability
- No. of apartments in heating mode
- Theoretical minimum volume of the buffer
- Volume of the buffer considering the "storage efficiency" stated in cell N13
- Flow rate of the pump between boiler and storage tank
- Maximum instantaneous power extracted from the primary system (electrical power not included)
- Space heating load of the building
- Additional power of the boiler for instantaneous DHW production with buffer on the primary system
- Power capacity of the boiler to be installed
- Peak electrical power demand for DHW production
- Primary return temperature during peak of demand of DHW, with no by-passes on the system
- Primary flow rate during peak of demand of DHW, with no by-passes on the system

**Main parameters**

- T\_flow: 60 °C
- Max primary DP: 40 kPa
- Diversity factors: DS439

**Technical water buffer**

- Duration of the peak: 10 min
- Max charging time of the buffer: 60 min
- Fraction of the buffer used: 66%

**Electrical DT primary f:** 0 °C

**Number of housing units with the same characteristics:** 200

**Heating load of the single housing unit:** 3 kW

**Secondary return temperature:** 35 °C

**Secondary flow temperature:** 55 °C

**Max DHW tapping rate:** 13 l/min

**Temperature of cold water from the mains:** 10 °C

**Temperature of domestic hot water:** 50 °C

**Power output for DHW production (electrical):** 36.3 kW

**Primary return temperature when in heating mode:** 40.0 °C

**Primary return temperature when in DHW mode:** 16.1 °C

**Code of the HIU:** SATK32107

No.	P_heating	T_ret_heat.	T_flow_heat.	G_DHW	T_DCW	T_DHW	P_DHW	Model	Range T_flow_heat	Type	T'_ret_heat.	G'_heat.	T'_ret_DHW	G'_DHW
200	3 kW	35 °C	55 °C	13 l/min	10 °C	50 °C	36.3 kW	SATK32107	from 25 to 75 °C	Indir. Heating + DHW	40.0 °C	129 l/h	16.1 °C	711.01 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h
	kW	°C	°C	l/min	°C	°C	0.0 kW			-	°C	0 l/h	°C	0.00 l/h

**200 600 kW**

**Technical parameters:**

- f= 6.9 %
- N\_DHW 13.9
- N\_Heating 186.1
- V\_effective 2105 l
- V\_buffer 3190 l
- G\_0 27.93 m<sup>3</sup>/h
- P\_max 1061.5 kW
- P\_heating 600.0 kW
- P\* 65.9 kW
- P\_boiler 665.9 kW
- P\_electric 0.0 kW

**Annotations:**

- Temperature of the primary flow
- Pressure difference available on the primary side of the HIU
- Duration of the peak of DHW demand
- Max time to charge the buffer after the peak of demand
- Primary flow rate when in heating mode
- Primary flow rate when in DHW mode
- Coincidence factor according to the standard chosen
- No. of apartments at requiring full DHW capability
- No. of apartments in heating mode
- Theoretical minimum volume of the buffer
- Volume of the buffer considering the "storage efficiency" stated in cell N13
- Flow rate of the pump between boiler and storage tank
- Maximum instantaneous power extracted from the primary system (electrical power not included)
- Space heating load of the building
- Additional power of the boiler for instantaneous DHW production with buffer on the primary system
- Power capacity of the boiler to be installed
- Peak electrical power demand for DHW production
- Primary return temperature during peak of demand of DHW, with no by-passes on the system
- Primary flow rate during peak of demand of DHW, with no by-passes on the system





## Remote HIU connection and Control

# Remote HIU connection and Control

## CIBSE CP1 (2020) – **Minimum** and **Best Practice** Requirements

2.6.10 Consideration shall be given to whether the HIUs and/or substations will have a communication system to allow remote interrogation of performance and remote setting of controls. Such a system may be combined with the AMR system. Where hard-wired, the communications cabling shall be installed at the same time as the heat network.

BP3.3d allow remote access into the HIU settings, where possible, so that changes can be made, faults addressed and performance checked without needing to visit the HIU.





# Remote HIU connection and Control

Future-Proofing a building's performance

Guru: “Our Pinpoint® data shows, that whatever the network losses are at handover, on a particular project, they will double, within three years, due to performance drift.”

## Network and HIU remote interrogation

Utilising the Guru Hub Core III all the data from the HIU energy meter and the HIU's MODBUS output can be interrogated.

### For the consultant:

A HIU that guarantees his design parameters are achieved.  
A HIU that can be configured to meet the project requirements  
Exceptionally low return temperatures

### For the installer:

Remote commissioning of the HIU  
Remote fault diagnosis (both network and HIU)  
Remotely diagnose network issues, bypasses left open, commissioning issues etc.  
Remotely diagnose apartment issues: Space heating commissioning, HIU set points etc.  
Know what's required *before* the engineer attends

### For the ESCo/Client:

Remote network optimisation – maximum performance and efficiency  
Detect tenant issues: No DHW use, heating permanently on/off  
Remotely 'see' problems even before the tenant does.  
Real time network efficiency feedback and HIU diagnostics.



# Configure the SATK32 remotely

Site Structures | Guru Systems x +  
gurusystems.com/apps/platform/#/platform/1/sites/277/ElectronicHIUIntegration/613

**guru**

HIU

**Lavington Street**  
Guru Systems

**HIU Assets Details (Read Only)**

Get the HIU serial number \*

Lowest digits (Serial_LO)	Medium digits (Serial_MD)	Highest digits (Serial_HI)
4613	3843	23630

Get the Altecnic SATK model (SATK model)

SATK3210

Get the Modbus Primary Address (IDB)

1

Get the HIU firmware version (Firmware version)

17411

Site Structures | Guru Systems x +  
gurusystems.com/apps/platform/#/platform/1/sites/277/ElectronicHIUIntegration/613

### HIU Parameters

**Heating type (Heat\_T\_range) ?**

- Low temperature (underfloor heating)
- High temperature (radiators)

Save change

**Heating temperature control mode (Heat\_mode)**

- Set point regulation
- Primary return temperature limit
- Modulating temperature regulation with compensated set point
- Weather compensation

Save change

**Domestic hot water (DHW) temperature control mode (DHW\_mode)**

- Fixed DHW set point
- Primary return temperature limit

Save change

**Heating Setpoint (T\_heat\_set)**

4.5 °C

Save change

Site Structures | Guru Systems x +  
gurusystems.com/apps/platform/#/platform/1/sites/277/ElectronicHIUIntegration/613

**DHW Setpoint (T\_DHW\_set)**

50 °C

Save change

**Heating primary flow rate limitation (N%\_heat\_max)**

57 %

Save change

**DHW primary flow rate limitation (N%\_DHW\_max)**

53 %

Save change

This value to be added or subtracted to the room set point in order to define the end of the space heating demand. (Diff\_OFF)

0.3 °C

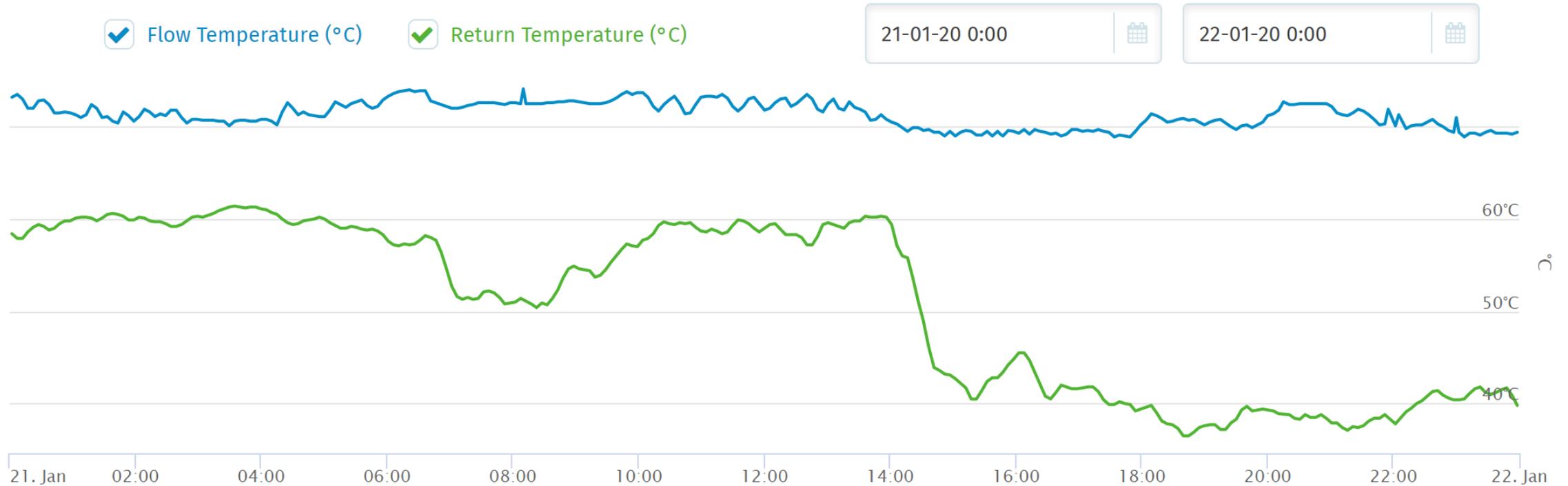
Save change

This value to be added or subtracted to the room set point in order to define the end of the space heating demand. (Diff\_ON)

0.9 °C

Save change

## Remote recommissioning improves network efficiency



**Guru Pinpoint shows the impact that one HIU can have on a network.  
Note the return temperature drop at the energy centre as just one HIU was replaced and properly commissioned.**



# Modbus – Remote HIU commissioning, remote control and network evaluation

Simple, clear, real time feedback of network performance

Easy to view, easy to read dial indicators.

Error reporting with automatic configurable alarms

Remote setting of HIU outputs, such as DHW temperature, space heating temperature, pre-heat condition etc.

Real time network efficiency calculations

Historic performance data

Graphable and configurable key performance parameters

Can include bulk meters and remote sensors for pressure/temperature etc.

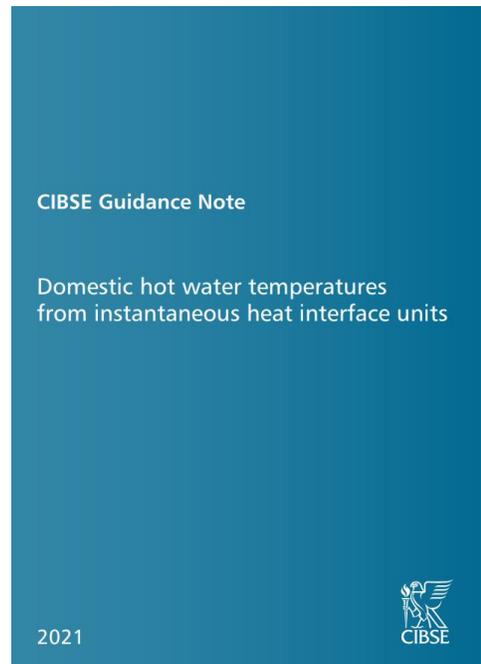
The interface displays several key components:

- Alerts Bar:** Shows 'No active error' in green, with other potential alerts like 'Thermostat error', 'High temperature thermostat active', and 'Check credit availability'.
- HIU set-point and current state:** A grid of buttons for 'Stand-by (0)', 'Heating mode (1)', 'DHW tapping (2)', 'Pre-heat active (4)', 'Fixed set-point (0)', 'Fixed set-point with RTL (1)', 'Fixed set-point with compensation (2)', 'Weather compensation (3)', 'Thermostat disabled (0)', and 'Interface used as thermostat (1)'.
- Navigation:** A sidebar menu with 'HOME', 'ENERGY DATA', 'ALARMS', and 'APARTMENT INFORMATION'.
- Altecnic and Calfi Logos:** The Altecnic logo is associated with the 'CALEFFI group' and 'Hydronic Solutions'.
- Dial Indicators:** Four semi-circular gauges for 'Flow temperature', 'Return temperature', 'Delta in temperature', and 'Delta in pressure'.
- Historic Data:** A line graph showing data over the 'Last 2 hours'.
- Table:** A table with columns for 'Pen Name', 'Current Value', 'Minimum', 'Maximum', 'Average', 'Axis', 'Plot', and 'X Trace'.
 

Pen Name	Current Value	Minimum	Maximum	Average	Axis	Plot	X Trace
energy meter flowrate instantaneous power (kw)	0	0	12.90	4.19	Default	0	0.44
live primary return temperature	45.50	24.70	49	59.02	Default	0	49
live dhw temperature	58.76	57.45	64.60	61.57	Default	0	61.60
- Configuration:** A list of parameters with input fields and arrows for adjustment:
  - Domestic Hot Water Temperature (40C-60C): 50.0
  - Heating control mode (Fixed = 0, RTL = 1, Tertiary opt = 2, Weather comp = 3): 0
  - Heating temperature range (low 25-45C = 1, high 45-75C = 0): 0
  - Heating set-point (check correct range first): 50.0
  - HIU operation mode (Stand-by = 0, DHW only = 1, DHW/Heating = 2): 2
  - Primary return temperature in heating mode (must be active, range low temp 15-42C, high temp 30-70C): 30.0
  - Primary return temperature Thermostat mode (manual = 0, Programmed = 1, Holiday = 2): 0



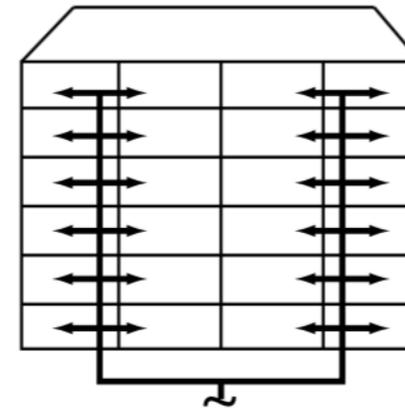
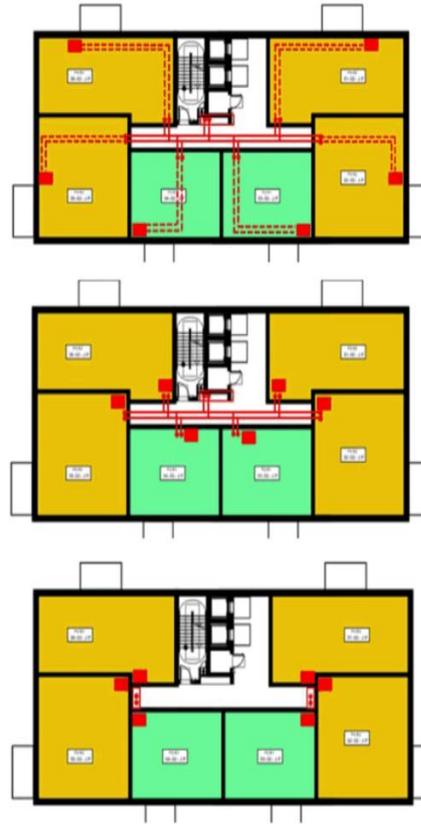
# CIBSE Guidance Note 2021 – DHW temperatures



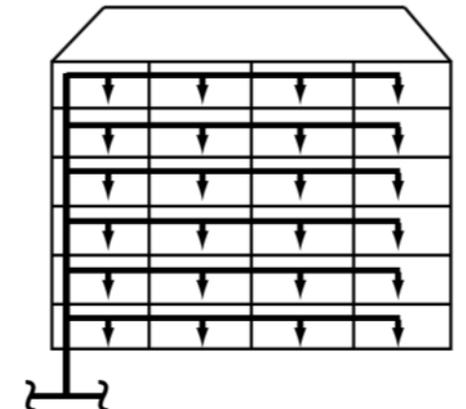


# CIBSE CP1 2020 – LTHW Network layout

- Locate HIU's on corridor walls if possible
- Utilise multiple risers if possible
- Minimise corridor pipe runs



(a) Shared risers, minimal horizontal distribution



(b) Single riser, horizontal distribution

Heat networks:  
Code of Practice for the UK  
Raising standards for heat supply



## Keep warm: Is it needed?

- A minefield!
- What is a trickle?
  - Is 100 litres/hour a trickle?
- Why is it needed?
  - Slow acting HIU control valves
  - Long and oversized lateral pipe-work
  - Long and oversized DHW pipe-work
- What are the downsides?
  - Increased energy use
  - Decreased network delta T
  - Increased network losses
  - Higher bills to the tenant
  - Can you achieve 15% losses (CIBSE CP1)?
  - Should you be relying on something the tenant owns, with restricted access, to make the system work?

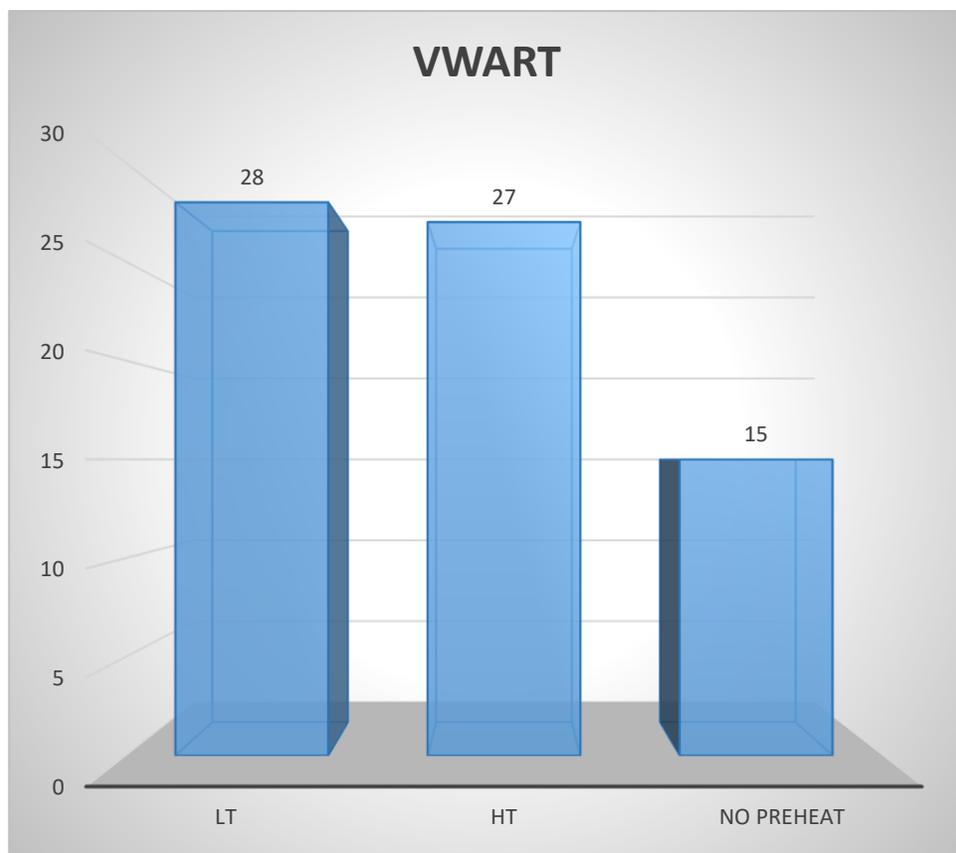


## Keep warm affect on return temperature and flow volumes

SATK32107 – Preheat ON – VWARDT 28.35C

SATK32107 – Preheat OFF – VWARDT 15.9C

Degrees  
C



Cubic  
Metres

