Our vision
Better performing buildings for society and the environment.

Our mission
To advance and promote the art, science and practice of building services engineering, to invest in education and research, and to support our community of built environment professionals in their pursuit of excellence.

Our values
We lead
We are a trusted authority on the present and future challenges facing the built environment; we use our collective expertise and influence to champion the best and most innovative solutions with rigour and integrity.

We empower
We provide people with knowledge, training and networking and a pathway to professional registration, so that their work will have a meaningful impact.

We champion
We are vocal and visible in our drive to improve the performance, safety, health and sustainability of the built environment and we support and celebrate the talented people who make it happen.

We inspire
We are passionate about the quality of the built environment and we encourage committed people, from every background, to join our community.
16 responses to government consultations
3000+ active online learning users
26,000 average monthly users to the CIBSE Journal website

45,300 members of CIBSE Groups

20 publications produced – more than in any other year

3000 people registered for Build2Perform Live

3000+ responses to government consultations

3000+ active online learning users

26,000 average monthly users to the CIBSE Journal website

45,300 members of CIBSE Groups

20 publications produced – more than in any other year

3000 people registered for Build2Perform Live

CIBSE Apprentice of the Year crowned

300 hours of virtual CIBSE CPD events run (all for free!)

1726 new members welcomed

3.5 million page views to CIBSE website

73,600 views to CIBSE Blogs

378 members gained professional registration with the Engineering Council

77,612 followers across social media

62,000 downloads to the CIBSE Emerging from Lockdown guidance

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COVID-19 has been devastating in its personal impact, causing losses among our communities, colleagues, friends and families. Those consequences for many businesses have been severe, adding concerns over livelihoods to the worries over the immediate health effects. But we have also seen how individuals, organisations, healthcare systems and governments have had to adapt and do things very differently to respond to uncertain and fast-evolving circumstances. Our industry, and the wider science and engineering fraternity, has risen to the challenges, bringing their considerable expertise and energy to the emergency. The NHS Nightingale hospitals have been one of the very first engineering bodies to identify the potential for re-occupation of buildings following lockdown, as well as the recommissioning of lifts and escalators. CIBSE was also one of the Mason Bros warehouse in Auckland, New Zealand. CIBSE has continued to operate and serve its members in the best way it can through the pandemic, helping to make its outputs as readily accessible as possible to members and the public and contributing to initiatives advising government on the safe operation of our buildings and homes during the crisis. We provided vital support to facilitate a safer built environment during the pandemic by publishing freely available guidance covering ventilation and safe re-occupation of buildings following lockdown, as well as the recommissioning of lifts and escalators. CIBSE was one of the very first engineering bodies to identify the potential risk of aerosol transmission of COVID-19 and explain the need to minimise that transmission route.

During this challenging year, it was especially important to recognise the talent of our industry and its diverse workforce. In May, we provided vital support to facilitate a safer built environment during the pandemic by publishing freely available guidance covering ventilation and safe re-occupation of buildings following lockdown, as well as the recommissioning of lifts and escalators. CIBSE was one of the very first engineering bodies to identify the potential risk of aerosol transmission of COVID-19 and explain the need to minimise that transmission route. During this challenging year, it was especially important to recognise the talent of our industry and its diverse workforce. In May, we provided vital support to facilitate a safer built environment during the pandemic by publishing freely available guidance covering ventilation and safe re-occupation of buildings following lockdown, as well as the recommissioning of lifts and escalators. CIBSE was one of the very first engineering bodies to identify the potential risk of aerosol transmission of COVID-19 and explain the need to minimise that transmission route. During this challenging year, it was especially important to recognise the talent of our industry and its diverse workforce. In May, we provided vital support to facilitate a safer built environment during the pandemic by publishing freely available guidance covering ventilation and safe re-occupation of buildings following lockdown, as well as the recommissioning of lifts and escalators. CIBSE was one of the very first engineering bodies to identify the potential risk of aerosol transmission of COVID-19 and explain the need to minimise that transmission route. During this challenging year, it was especially important to recognise the talent of our industry and its diverse workforce. In May, we provided vital support to facilitate a safer built environment during the pandemic by publishing freely available guidance covering ventilation and safe re-occupation of buildings following lockdown, as well as the recommissioning of lifts and escalators. CIBSE was one of the very first engineering bodies to identify the potential risk of aerosol transmission of COVID-19 and explain the need to minimise that transmission route. During this challenging year, it was especially important to recognise the talent of our industry and its diverse workforce. In May, we provided vital support to facilitate a safer built environment during the pandemic by publishing freely available guidance covering ventilation and safe re-occupation of buildings following lockdown, as well as the recommissioning of lifts and escalators.

In championing technical, policy and regulatory improvement to drive better performance, safety, health and sustainability of the built environment, we also draw on the views of our members. We submitted formal responses to 16 consultations over the course of the year and continue to work with government and industry on actions in response to the Grenfell Tower fire. CIBSE contributed constructively to the pre-legislative scrutiny on the Draft Building Safety Bill in October and continues to work both directly with government and in collaboration with the Engineering Council and British Standards Institution to support reform.

Climate change remains one of our greatest medium and long-term challenges and we have continued our work to lead the response amongst built environment professionals. In July we updated the CIBSE Climate Change Action Plan and this is now serving as the basis for development of the Construction Industry Council’s Plan. At all of us have worked through uncharted and challenging circumstances in 2020 and these required CIBSE to take action to initiate cost savings. In making these essential savings we have constantly sought to prioritise delivering our public benefit and maximising the value of our services to all.

I am extremely proud of the year’s achievements, set out in this report. The experiences of 2020 provide lessons that could change the way we work and do business and have the potential to help drive a more resilient and sustainable future. Given the wealth of talent, expertise and knowledge within building services engineering, we should all be alert to the opportunities that could lie ahead and look to the future with optimism.

We provided vital support to facilitate a safer built environment during the pandemic by publishing freely available guidance.
We lead
CIBSE is leading the conversation on equipping the built environment for a changing climate.

Building services are key to keeping building users as safe and comfortable as possible, promoting occupant health and wellbeing, minimising impact on the environment during construction and in use, and driving improved performance and productivity.

CIBSE leads the way in promoting improvement in the performance of buildings to the benefit of users, developers and owners, and as a natural consequence of what we do day-to-day.

Our involvement in government level discussions and consultations makes us a strong champion for better standards and enforcement, driving buildings that are safe and fit for purpose.

We empower
CIBSE empowers our members and the wider building community through the sharing and dissemination of knowledge and training. We enable people to access the skills and knowledge they require to fulfil their potential and serve society.

Knowledge sharing is one of CIBSE’s primary roles in the industry. Working with the industry and its clients, CIBSE serves wider society by developing and publishing internationally recognised guidance and codes.

This knowledge provides authoritative guidance for the design, installation and operation and maintenance of engineering services in buildings. It enables engineers to keep up to date with best practice in technology and standards, and supports the implementation of policies to improve safety, comfort and productivity of buildings and reduce their carbon emissions.

In an industry that is seeing increasingly complex and changing technology, CIBSE enables building services engineers to keep abreast of the changes and empowers them to deliver the best outcomes for clients and end users. By improving their skills and knowledge, building services engineers can help everyone live and work in safer, healthier and more comfortable spaces.

Our values
Our vision, mission and values continued to underpin all areas of CIBSE’s work in 2020.
We champion
CIBSE supports and champions the diversity, breadth and strength of its membership. CIBSE membership recognises and accredits expertise, so that those who are competent can be widely and reliably recognised.
CIBSE champions the skills and experience of our members, raising their profile and giving prominence to the best engineers who value good building performance.
CIBSE relies on our members to help generate knowledge in a variety of specialisms for industry and public benefit across many areas of the world. Diversity of CIBSE’s membership is central to achieving these goals.
CIBSE delivers the greatest benefit to society when its knowledge is drawn from the full spectrum of people and disciplines who form its membership.

We inspire
We inspire our community and wider society to strive for better and safer building performance.
Our monthly CIBSE Journal, the annual Building Performance Awards, the Technical Symposium and Build2Perform Live, all serve to raise wider public awareness of what we do and the importance of building services engineering to society. In addition our Groups and Societies run hundreds of smaller events during the year, and together these many and varied activities maximise the impact of the work CIBSE does, and demonstrate the breadth, scope and impact of building services engineering in its broadest sense, to a highly diverse and worldwide audience.
Raising awareness helps people appreciate the benefits of supporting building services engineers in their careers and work to improve building performance.
Demonstrating the importance of good building performance, and the link with good building services engineering, reinforces the message that the effective operation of the built environment is crucial to many areas of public life.
Our Building Performance Awards and Young Engineers Awards demonstrate what can be achieved by the expertise and talent across the industry, and inspire others to tap into their own creativity and encourage innovation.
Inspiring others to join our community and choose engineering as a career are essential if we are to meet our environmental targets and successfully respond to climate change. We encourage committed people from every background. Through the work of our Inclusivity Panel and our commitment to diversity, we aim to attract as broad a range of new engineers as possible.

“CIBSE is committed to leading the industry on technical, policy and regulation changes.”

Right: Consultancy of the Year (over 300 employees), BuroHappold Engineering
Under our Royal Charter we support ‘the Science, Art and Practice of building services engineering, by providing the public and our members with first-class information and education services’.

The demands of the pandemic created a very fast-changing environment, requiring digital delivery and creation of knowledge and guidance, as well as a move online for all our training and knowledge-based events. CIBSE was quick to embrace the online capability made possible by our investment in Microsoft 365 and associated upgrades to our office IT systems to enable this move to online working. We continue to seek to improve our online activities and the user experience across all facets of CIBSE membership, professional networking, training and knowledge generation activity, as well as our publishing and knowledge delivery.

COVID-19
Our agility has been evident in CIBSE’s ongoing response to the emerging COVID-19 crisis. We were first approached in April 2020 to consider the implications of the pandemic for building performance, in particular ventilation but also other aspects of the systems within buildings.

In May 2020 we published our initial guidance on ventilation in buildings and on the wider considerations required to reopen buildings after a period of closure. The ventilation guidance is now in its fourth version, which covers considerations relevant during the winter months. The general guidance is in its third edition, and there is also specific guidance on lifts. Our guidance has been cited by the Health and Safety Executive on their COVID-19 webpages and referenced by the BBC and other national media. Members and staff have been sought to contribute to the media and have spoken at events throughout the year.

We lead
A primary purpose for CIBSE is to be a leading provider of authoritative guidance on the principles of building safety and performance, enabling engineers to keep up to date with the very latest guidance in meeting their clients’ requirements.
Building safety

The Draft Building Safety Bill was published just before the summer parliamentary recess, setting the stage for the most fundamental reform of the Building Regulations relating to the construction and operation of buildings in England for at least two generations. There should be no doubt that this legislation will result in radical changes for all in the construction sector in England and, indeed, more widely across the UK, due to the internal market and the wish of the devolved administrations to seek to improve building safety in their own jurisdictions. CIBSE is actively communicating the scale of the changes that government is looking to drive through this legislation. We are working closely with the wider engineering profession in relation to engineering competence requirements.

Government accepted the 52 recommendations made by Dame Judith Hackitt’s 2018 review of the Building Regulations and Fire Safety. These address the regulations, guidance and industry practices, particularly calling for a change of culture to end what Dame Judith called the ‘race to the bottom’, driving down standards, prices and any sense of personal responsibility. We continue to cover the industry change agenda through CIBSE Journal, our website and regular events.

The Draft Building Safety Bill amends significant elements of the Building Act 1984, as well as creating a new national Building Safety Regulator (BSR), which will be responsible for buildings over six storeys or 18m high containing residential units and provide stronger oversight of the safety and performance of all buildings. It also creates a new regime for the statutory management and regulation of the safety of all occupied high rise residential buildings, covering the design, construction and operation of all new and existing buildings in scope. We are actively engaged with government in the development of the new regime and the measures that underpin it.

Professional competence

The Bill heralds significant and radical change for the building control profession, with statutory registration to protect the public interest and drive further improvements in building control competence. Indeed, all who work on high rise residential buildings will be required to demonstrate and maintain competence, with new statutory roles and responsibilities and statutory safety cases.

A statutory function of the new BSR is to ‘facilitate improvement in the competence of industry and of building inspectors’ and there is a duty for the BSR to give appropriate ‘assistance and encouragement’ to those in the industry or members of a profession to improve their competence.

The Bill establishes new statutory roles for individuals or organisations who design, construct and operate buildings. The BSR will set competence requirements for the designer and contractor, with duties on those appointing them to ensure that those appointed really are competent.

To support these new requirements the British Standards Institution is developing new standards and an ‘overarching framework’ for industry competence. CIBSE is closely involved in this work, both directly and in collaboration with the Engineering Council, having contributed extensively to the first draft for public comment in October 2020 and in continuing to provide active support.

Fire safety engineering

Fire safety remains a priority in the aftermath of the Grenfell Tower tragedy. With the introduction in November 2018 of the ban on combustible materials in the external walls of residential buildings over 18m in height, there has been considerable debate about details of the application of the ban and of the permitted exemptions. Whilst the overall intent is for designers and constructors to avoid the use of combustible materials wherever that is realistically feasible, there is a need for further guidance.

The Society of Façade Engineering, a division of CIBSE, has worked with the Centre for Window and Cladding Technology (CWCT) to develop further guidance on the current regulations, which is now available from the CWCT website. The guidance is based on the best knowledge available at the time of publication and it is intended that it will be maintained and revised as further information becomes available.

Net zero carbon building

As the net zero carbon agenda develops we will see significant changes in the way we build homes, offices, healthcare and leisure buildings. CIBSE’s knowledge is key to providing building designers, constructors and operators with the guidance they need to design, build, manage and operate low carbon buildings. Our expertise is vital to setting appropriate standards for future homes and other buildings to provide safe, healthy, low carbon places to live, work, study and spend leisure time.

CIBSE continues to work with government and industry to develop knowledge and guidance to enable us to meet the net zero challenge safely, and to support the changes to regulations that will be introduced to drive the development of net zero carbon building approaches.

Supporting climate change policy

CIBSE has an established record of engagement on climate change mitigation and adaptation and the link to building performance. Our work on the impact of climate change on buildings, in particular overheating, continues to inform our guidance and also supports the work of the Climate Change Committee, being cited in its recommendations for the sixth carbon budget, published at the end of 2020. CIBSE also supported the CCC in the development of the 6th Carbon Budget scenarios, in particular by bringing together expert advice on housing retrofit.

CIBSE collaborates with a number of organisations on climate change guidance and policy, including the Royal Academy of Engineering, London Energy Transformation Initiative (LETI), RIBA. As a full member of the Construction Industry Council (CIC) CIBSE participates actively in CIC policy related work, including the Climate Change Panel, where our Technical Manager Dr Julie Godefroy is an active participant on CIBSE’s behalf.

In 2020 CIBSE updated its own climate change action plan, first published in 2019, which informed the CIC’s framework action plan for other organisations and set out CIBSE’s own actions to adapt CIBSE activities to climate change.

In August 2020, CIBSE was appointed by the Department for Business, Energy & Industrial Strategy (BEIS) as part of a consortium on a project to develop a detailed vision for how SAP/RdSAP 11 should model home energy use to best support Government policies that rely on its outputs. The project will provide recommendations to Government to support development of the next version of this important tool.

This again shows the direct relevance of CIBSE’s work to improving the performance of new and existing homes and non-domestic buildings in the UK and demonstrates the value and influence of CIBSE’s work in the development of wider policy and regulation in relation to climate change.
approach to information management. BIM applies to asset information during the operational phase of the assets, which sets out how BIM is intended to be used with BS EN ISO 23386:2020, an international standard, that provides a unique forum in which to share experiences and develop networks. The tenth CIBSE ASHRAE Technical Symposium was held online in September, a move from the original date in April, due to the restrictions caused by the pandemic. The first ever virtual symposium, co-sponsored by ASHRAE, hosted 75+ speakers and welcomed over 350 delegates – the largest ever attendance. The theme - Engineering buildings, systems and environments for effective operation - focussed on mitigating and adapting for a changing climate, informing the procedures and processes for maintenance and refurbishment to ensure life-long effective operation, low environmental impact and occupant safety and wellbeing. The annual CIBSE Technical Symposium is an established forum that offers a unique opportunity for professionals of all ages to hear about the latest building services innovations and research, with the participation of both younger and more experienced industry practitioners, researchers and building users. It provides a unique forum in which to share experiences and develop networks.

CIBSE continues to contribute significantly to the series of international standards, BS EN ISO 23387:2020, BIM — Data templates for construction objects used in the life cycle of built assets — Concepts and principles. These should be created and managed in accordance with BS EN ISO 23387:2020, CIBSE was the contractor for the development of the British standard. CIBSE contributes to various industry initiatives and research, including building information modelling (BIM), in the construction engineering sector. CIBSE is part of the UK BIM Alliance, which brings together all interested parties in the development of digital information management, including building information modelling (BIM), in the construction engineering sector.

The Symposium papers are available at cibse.org/symposium.

Consultations
CIBSE is committed to leading the industry on technical, policy and regulation changes. Responding to relevant consultations is a crucial activity and our Technology Committee oversees responses to government and devolved administration consultations and calls for evidence from Select Committees, ensuring the interests of our members are represented. We invite members to contribute their views to the development of CIBSE responses via the consultations page on our website.

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A major focus of our efforts has been the ongoing response to the Building Safety Programme, set up in the aftermath of the Grenfell Tower fire. CIBSE is committed to supporting the reform programme and continues to work closely with government and the wider industry through the CIC Building Safety Committee, where we are represented by CIBSE Vice President, Ashley Baldwin, and with other trade and industry bodies in the services engineering sector. CIBSE staff and members continue to contribute to the review of Parts F and L of the Building Regulations on overheating buildings. We have significant dialogue with the Department for Business, Energy and Industrial Strategy (BEIS), the Select Committee on Climate Change and on emerging zero carbon policy for energy in buildings. In 2020 formal responses were submitted to the following consultations:

- Energy efficiency of existing homes
- Future support for low carbon heat
- Changes to the non-domestic Renewable Heat Incentive scheme
- Fire safety: Risk prioritisation in existing buildings
- The Future Homes Standard: Changes to Part L and Part F of the Building Regulations for new dwellings
- Changes to the Standard Assessment Procedure (SAP)
- The sixth carbon budget and Welsh emissions targets
- Amendments to the Heat Network (metering and billing) Regulations
- Proposals for the minimum energy efficiency standard for non-domestic Private Rented Sector

CIBSE also responded to the Housing, Communities and Local Government Select Committee scrutiny of the Draft Building Safety Bill.

All responses submitted by the Institution are published in the closed consultations section of the CIBSE website.

Leading in collaboration - National Engineering Policy Centre (NEPC)
CIBSE is part of the National Engineering Policy Centre (NEPC), an ambitious new partnership of the 36 UK engineering organisations, led by the Royal Academy of Engineering. The NEPC manifesto - Engineering priorities for our future economy and society - calls on government to invest in skills, innovation, digital and traditional infrastructure and clean energy technologies. It gives key policy recommendations to enhance the UK’s world-leading innovation and engineering capacity.

CIBSE members are part of a network that offers professional support and expertise across the globe.
CIBSE COVID-19 response timeline:

January
China confirms human-to-human transmission

31 January
First confirmed cases in UK

5 March
First UK death

16 March
PM asks all who can work from home to do so – CIBSE follows advice

20 March
Australian borders were closed to all non-residents. Returning residents required to spend two weeks in supervised quarantine hotels from 27 March

23 March
England, Wales and Scotland enter first lockdown (Northern Ireland entered full lockdown on 28 March)

23 March
Construction Leadership Council in England issues first Site Operating Procedures in response to COVID-19

February

7 May
Three new COVID-19 guidance documents published by CIBSE: Safety re-occupying buildings; Ventilation guidance; and Recommissioning of lifts and escalators post lockdown. Documents made available free of charge.

20 April
Revised COVID-19 and HVAC guidance published on CIBSE website. Guidance produced by a small technical group, including the Natural Ventilation Group, HVAC Group and the Royal Academy of Engineering Fellows.

27 April

8 April
CIBSE sends information note to members highlighting areas in CIBSE TM40 relevant to the response to the pandemic in general buildings, in particular the prevention and recovery stages of the pandemic.

3 April
Version 4 of the ventilation guidance issued, addressing specific needs around the winter heating season and updating the guidance relating to recirculation.

5 November
England enters second lockdown

19 December
England enters third lockdown

March

15 June
General reopening of English shops and public facing businesses

15 July
CIBSE revises COVID-19 ventilation guidance.

24 July
Face coverings become compulsory in shops in England

Early September
CIBSE guidance features on BBC news bulletins.

8 September
Royal Society COVID-19 event features several CIBSE contributors and substantive coverage of the CIBSE guidance.

23 October

3 April
First NHS Nightingale hospital opens at ExCel Centre, London

8 April
Second dedicated COVID-19 enewsletter sent to members.

29 April
Test and Trace goes live in England and Scotland

28 May
19

Annual report 2020 & financial statements

Annual report 2020 & financial statements
Despite the difficulties of 2020, CIBSE produced 21 titles over the year, more than ever before.

This exceptional level of output was achieved through the dedication and engagement of our members. Some members tried authoring for the first time, some agreed to join one of our Knowledge Committees or Panels, to help support and direct the Knowledge programme, and some acted as all-important peer reviewers, helping to ensure that our guidance maintains its high standards.

Over the last 12 months, CIBSE Knowledge delivered the following:

- Four guidance documents on COVID-19, allowing for a safe built environment during the pandemic:
  - COVID-19 Guidance: Ventilation
  - COVID-19 Guidance: Emerging from lockdown
  - COVID-19 Guidance: Recommissioning of lifts and escalators
  - COVID-19 Guidance: Lift use and occupancy
- A much-anticipated major revision of Guide L: Sustainability
- A new edition of CIBSE Guide D: Transportation systems in buildings

We empower

The CIBSE Knowledge team produces guidance to help empower the engineering community to build better-performing buildings.
Technical journals
CIBSE publishes two peer-reviewed technical journals: Building Services Engineering Research and Technology (BSER&T); and Lighting, Research & Technology (LR&T) in partnership with publisher SAGE. They continue to go from strength to strength, with BSER&T published six times a year and LR&T eight times a year to meet demand.

BSER&T featured two special issues in 2020. In March we published a special issue on wellbeing, reviewing some of the current research looking at the connections between various aspects of building performance and occupant wellbeing. This was issued alongside the publication of our new edition of CIBSE TM40 on health and wellbeing, just before the impact of the pandemic forced us to think hard about the role of ventilation in controlling the transmission of COVID-19.

The May issue featured a selection of papers developed and subsequently peer-reviewed from those delivered at the ninth annual CIBSE Technical Symposium. The event, Transforming built environments – Driving change with engineering, was held in Sheffield in April 2019 and included a rich variety of research and application delivered by a diverse and enthusiastic group of presenters. They not only inform but also inspire researchers and practitioners to transform our built environment through the application of engineering.

The year marked a transition on the editorial board of LR&T, with Geoff Cook handing over the chair to Theresa Goodman. It also featured a highly successful online Symposium, highlighting the range of research that is covered in the journal. Run over five lunchtimes, it reached a global audience with a larger number and geographic spread of participants than would be possible in a physical event.

Both journals are available online to CIBSE members as one of the benefits of membership, with a worldwide subscriber base supported by our publishing partner Sage.

cibse.org/technicaljournals

Training
At CIBSE the welfare of our training delegates is of the utmost importance to us. We have closely monitored the evolving situation through the pandemic to ensure we take every precaution to look after our delegates, trainers and staff.

Based on UK guidance, and general uncertainty and company restrictions around traveling, we made the decision to migrate all our training offering online until June 2021.

In 2020 CIBSE’s training team worked with:
- More than 1400 trainees
- 50 corporate clients
- Over 3,000 active online learning users.

In 2020 CIBSE’s training team moved over 40 courses online, maintaining the same quality content as the face-to-face courses, but in different formats to provide the trainee with the flexibility to learn in a way that suits them. As well as moving quickly to update procedures and training formats, the team also released the following new courses and modules:
- Fundamentals of drainage
- Understanding and managing moisture risks in buildings
- Overview of building services
- Introduction to management, communication and leadership
- Commissioning and testing of mechanical services.

cibse.org/training

#GrowYourKnowledge webinars
The #GrowYourKnowledge webinar series was launched during the first national UK lockdown in April 2020, to help the CIBSE community maintain their CPD remotely. Webinars were presented weekly covering an array of topics, echoing the seven CIBSE Knowledge priorities.

38 webinars were hosted as part of the series, amounting to over 20,000 views. The most popular events included:
- Heat pumps: specification, integration and whole life impact
- Near zero energy buildings
- Heating and cooling in a low carbon future

cibse.org/growyourknowledge

CIBSE represented our members’ expertise across print, online and broadcast media, achieving a combined audience of 320 million people.

CIBSE United Arab Emirates Region.
- Minimum design standards for mechanical services
- Minimum design standards for electrical services
- Minimum design standards for public health services
- Visual guide to emergency lighting and signage, a free-to-all Lighting Factfile
- Rainfall intensities and drainage design for flat roofs, a free-to-all Technical Bulletin produced by the Society of Public Health Engineers.
cibse.org/knowledge
CIBSE members are part of a network that offers professional support and expertise across the globe. They work in partnership with other professional bodies, construction and engineering firms worldwide to deliver engineering excellence in the built environment.

Supporting engineers into CIBSE membership and professional registration remains at the centre of what the membership department does. We continue to develop initiatives to increase professional competence in the profession, which is also a key recommendation of the Hackitt Review.

CIBSE provides members with:

– Unlimited access to the Knowledge Portal, with digital access to all CIBSE guidance
– Subscription to the CIBSE Journal, CIBSE email newsletter, BSER&T and LR&T Journals
– Preferential rates on printed copies of guidance from CIBSE and other publishers
– Extensive opportunities for professional development and networking.

Our 2020 highlights include:

– All membership application processes are now online, allowing a smoother journey for our current and prospective members and better resource allocation in the executive team.
– Recruitment held up well in 2020, despite its obvious challenges, with more applicants to corporate grades in August 2020 than in 2019.
– We moved all our interviews, applicant surgeries, workshops, presentations and training online in response to COVID-19 successfully. These developments have allowed better access and had advantages in cross-training and efficiencies for our volunteers, as well as the candidates.
– We trained 30 new interviewers and gave refresher training to 95 interviewers across the UK, Hong Kong and the UAE.
– Our work across accreditation, training and development (T&D) and CPD continued to promote CIBSE standards and the profession.

The Board of CIBSE have agreed that CIBSE should make an application to Ofqual, the new regulator for End Point Assessment of apprentices. Successful application will strengthen the Institution’s position in the landscape of apprenticeships.

Left: Collaboration of the Year, ESFA School Building Framework Project, Bowmer + Kirkland, Integrated Environmental Solutions

We champion

CIBSE is the leading professional body for the building services profession, with more than 20,000 members in more than 100 countries serving the global construction engineering sector.
Regions
The Institution is organised on a regional basis. There are 16 regions in the UK and four overseas - in Ireland, Australia and New Zealand, Hong Kong and the United Arab Emirates (UAE).

Each region is driven by a committee of dedicated volunteers who engage with members and improve understanding of building services engineering among other professions and society in general. This is achieved primarily through events covering a wide range of built environment topics, often organised in collaboration with other CIBSE Groups and Societies, as well as other institutions and organisations.

The 20 regions are:
– Australia & New Zealand
– East Anglia
– East Midlands
– Home Counties North East
– Home Counties North West
– Home Counties South East
– Home Counties South West
– Hong Kong
– Merseyside & North Wales
– North East
– North West
– Northern Ireland
– Republic of Ireland
– Scotland
– South Wales
– South West
– Southern
– United Arab Emirates
– West Midlands
– Yorkshire.

Young Engineers Network (YEN)
The CIBSE Young Engineers Network is a global network of regional centres offering a forum for engineers at the beginning of their careers to learn new skills, expand their knowledge and give or receive peer support. YEN is open to both CIBSE members and non-members.

YEN exists to:
– Promote a positive and welcoming image for building services, especially for those who did not study the discipline at university
– Enable young engineers to engage more closely with the Institution at an early stage in their careers
– Encourage more women to join and remain involved in the building services profession
– Establish a formal link with CIBSE Council and Board
– Help younger engineers to promote building services engineering to school and university students
– Guide young engineers towards a long-term career in building services.

In 2020 YEN were concerned about keeping the wellbeing and motivation of their network high and so as well as taking part in the CIBSE Technical Symposium and running technical webinars, they have also taken an active role in maintaining social connections by running virtual meet-ups, yoga and quizzes.

Societies and Divisions
Key sectors are represented within CIBSE by professional bodies that offer professional recognition to their members and support the science, art and practice within their field. These are all Divisions of the Institution but are often referred to as Societies. Following the formation of the Society of Digital Engineering and the recognition of CIBSE Patrons as a Division, the General Rules for the Divisions have been updated and the supplementary rules for all the various Divisions reviewed to reflect the revised Divisional Rules.

Society of Digital Engineering (SDE)
The Society of Digital Engineering provides a forum for those involved in digitising the built environment, whether as designers, contractors, manufacturers, clients, facilities managers or software vendors. Membership is open to all involved in digital engineering, building information modelling (BIM), software for design and analysis of buildings, computer aided facilities management and other related activity.

It provides professional recognition to digital engineers and a route to CIBSE membership and registration with the Engineering Council.

The Society has not yet held its third annual Digital Engineering Awards, but we are planning to do this in 2021. In 2020 the SDE ran another One Working Day Challenge to see what could be done to automate common project workflows and, in view of lockdown restrictions, how remote working is being achieved. Feedback on the challenge from those involved was overwhelmingly positive, with many reporting that the exercise will help with their internal processes. Feedback from the One Working Day event was presented at Build2Perform.

The SDE continues to work closely with the CIBSE Digital Steering Group, which works to create the products and services used by members. In 2020 the Digital Steering Group:
– Started the process of chartership for some of our SDE executive members
– Created the next three batches of standard symbols, hosted on the CIBSE website and freely accessible to all, including systems colouration and abbreviation, which has been very well received
– Converted the Fundamentals of BIM course into a series of online modules
– Created our Software Verification Assessment to check that calculations in software follow CIBSE method and successfully assessed Trimble’s Stabicad
– Continued to create Product Data Templates (PDT) for our BIMHawk platform
– Signed up, with CIBSE, to Affiliate Member status with the UK BIM Alliance.
The Society of Façade Engineering (SFE)
The Society of Façade Engineering brings together the disciplines involved in the process of design, supply, installation, testing and operation of building façades, in a forum where they can work together to advance knowledge and practice in façade engineering. The Society includes architects, façade engineers, building services engineers, structural engineers, academics and contractors.

The Society promotes good practice to enable today’s increasingly complex building façades to meet performance criteria, including safety, weather-tightness, thermal performance, ventilation, lighting, solar control and acoustics.

In 2020 the Society continued to contribute to work in response to the Grenfell Tower fire and jointly produced new guidance on façades and the latest changes to the Building Regulations in England together with the Centre for Window Regulations in England (CIBSE) and Cladding Technology. Other activities included online events on topics such as: Façade design and delivery at The Broadway Westminster and the Bloomberg Headquarters. Unfortunately, due to the COVID-19 restrictions, the annual SFE Awards were unable to take place at the Glass Supper, but they were replaced with a two-day online event showcasing the best runners up of the awards over the past few years, giving a chance for some impressive projects to be seen in more depth.

Society of Public Health Engineers (SoPHE)
The Society aims to provide a higher profile and focus for the Society of Public Health Engineers (SoPHE) via the website. The Society developed and hosted many webinars online, to give financial, technical and moral backing to a wide range of initiatives led by CBSE.

Members include a spread of consulting engineers, manufacturers, contractors, trade bodies, recruiters and marketing companies. The unique nature of the network means they reflect all parts of the building services industry supply chain and this gives them an understanding of the need for local exhaust ventilation (LEV) to safeguard workplace health and promote competence.

The Institute of Local Exhaust Ventilation Engineers (ILEVE)
The Institute was established to promote air quality in the workplace and reduce ill health and death due to occupational lung disease, caused by airborne contamination and hazardous substances in the working environment. There are around 8,000 new cases of occupational lung disease annually, making it a significant problem for all those affected, their families and dependants and a serious burden on the healthcare system.

ILEVE works with the Health and Safety Executive (HSE) and other professional and trade bodies to raise awareness of the need for local exhaust ventilation (LEV) to safeguard workplace health and promote competence.

The Institute's Competence Cards are issued to members as proof of their peer assessed and evidenced competence and provide a benchmark for LEV competence standards. ILEVE offers a path to full professional registration for engineers in LEV and a means to maintain and enhance professional standing.

In 2020 ILEVE, with Building Engineering Services Association (IBEA), and CBSE, published TR40: A guide to good practice for local exhaust ventilation, and held their first series of webinars covering a range of LEV topics, such as how to use their competency matrix, a summary of the TR40 guidance and how to commission for LEV systems.
Special Interest Groups

The 18 Special Interest Groups cover topics ranging from daylighting and lifts to controls and electrical services. Total membership of Groups is currently 45,300 people and participation in activities is open to anyone - CIBSE members and non-members alike. The Groups are:

1. ASHRAE
2. Building Simulation
3. Chimneys and Flues
4. CHP and District Heating
5. Daylight
6. Electrical Services
7. Energy Performance (including the Young Energy Performance Group)
8. Facilities Management
9. Healthcare
10. Heritage
11. Homes for the Future
12. HVAC Systems
13. Information Technology (IT) & Controls
14. Intelligent Buildings
15. Lifts
16. Natural Ventilation
17. Resilient Cities

The Groups run a wide variety of technical activities and provide knowledge and information through a range of channels. Whilst 2020 has been a challenging year, the amount of activity and output has been very high, with a mixture of webinars, podcasts and blogs.

In response to the pandemic the Natural Ventilation, HVAC and Facilities Management Group chairs, members of the Lifts Group and other experts came together very rapidly to develop a statement on the risks of aerosol transmission of COVID-19 and then to prepare guidance on ventilation, emerging from lockdown, lift use and occupancy and recommissioning of lifts and escalators. This guidance was produced very quickly to support other government initiatives and committees and has been updated several times since it was published in early May 2020.

Inclusivity

CIBSE believes that an inclusive culture brings resilience, creativity and innovation – qualities that deliver both better buildings and a stronger building services engineering community. CIBSE is working hard to ensure our organisation and profession are welcoming to all, for the benefit of all. Actively working to address and improve inclusivity is more than a business imperative, it’s simply the right thing to do.

The CIBSE Inclusivity Panel continues to focus on its three key aims, which are to:

1. Improve awareness and understanding of inclusivity and diversity across CIBSE, and embed these concepts within the Institution’s strategic aims
2. Improve the breadth and quality of data captured about staff and members’ ‘protected characteristics’
3. Increase the proportion of female members and registrants.

For the first aim, the Panel drafted an Inclusivity Policy and has been working with the Groups and Societies in CIBSE to help improve inclusivity and diversity in the Institution.

As well as working hard behind the scenes, the Panel has also been engaging extensively externally. Kieran Thompson, a member of the Inclusivity Panel, spoke at a joint Institution event with other professional bodies about dyslexia in engineering.

The Panel is currently working closely with the senior staff team to help capture membership data in a compliant, transparent and secure manner. In 2021 we are undertaking a survey to help better understand the make-up of our Panel members and the wider CIBSE membership.

CIBSE is working hard to ensure our organisation and profession are welcoming to all, for the benefit of all.
The year also brought the opportunity to make all our communications easily accessible digitally. This effort supports the increased use of the Institution’s knowledge and expertise to deliver better buildings and shape the debates around key issues in the building services sector.

CIBSE Build2Perform Live
23-26 November 2020
CIBSE Build2Perform Live is a free-to-attend event that facilitates the sharing of CIBSE and industry knowledge to benefit the wider built environment.

The 2020 event had to move to a virtual format and took place over four days, instead of its usual two. In this more accessible format over 3,000 people registered to attend, a 50% increase from previous years. The technical programme took place on 24-25 November and was structured around CIBSE’s seven knowledge themes:

1. Circular economy
2. Climate adaptation
3. Digital engineering
4. Health, wellbeing and safety
5. Net zero carbon
6. Retrofit and refurbishment
7. Smart buildings.

The technical programme was sandwiched between two days of exhibitor and supporter content to update attendees on the latest technical product information.
cibse.org/b2plive

We inspire
CIBSE worked to raise the public profile of the importance of our members’ contribution and the Institution throughout 2020, maximising reach through diverse communication routes, including events, digital media, press coverage, and wide-ranging and impactful social media channels.

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The CIBSE Journal team was delighted to be voted top member benefit again in the biannual member survey in 2020. In such an exceptional year it was more important than ever that the Journal continued to bring up-to-date news and guidance to members during the pandemic. The Journal has featured extensive coverage of the CIBSE COVID-19 ventilation and emerging from lockdown guidance, articles on the new Nightingale Hospital in London, and guidance on mothballing buildings.

The Journal also released its first podcast, which looked at minimising the risk of COVID-19 spreading in buildings and featured CIBSE Technical Director Hywel Davies, and Bill Bahnfleth, Chair of the ASHRAE Epidemic Task Force. A second podcast, the first sponsored one, looking at the concept of ambient loop systems and how they can help decarbonise heating in dwellings, was released at the end of the year.

The drop in advertising income, together with rising international mailing costs, resulted in the CIBSE Board suspending the mailing of the Journal to overseas members. The resulting saving allowed for the continued production of the magazine. All members continued to receive the CIBSE Journal e-newsletter, with a direct link to download the digital version from the website.

Media relations
In 2020 CIBSE’s media relations played a vital role in the communication of the emerging from lockdown guidance. This unique set of guidance, created by collaborative groups of members and other industry experts, covered ventilation, safely re-occupying buildings, recommissioning of lifts and escalators post lockdown, and lift use and occupancy. CIBSE represented our members’ expertise across print, online and broadcast media, achieving a combined audience of 320 million people. Coverage was achieved in 40 outlets, including:

- Specialist media: FMJ, RIBA Journal, RAC, Heating and Ventilating Review.

The guidance was downloaded 62,000 times during 2020. The team also worked to raise the visibility of other CIBSE work, including discussing overheating in homes on BBC One’s Panorama programme, and featuring 2020 Building Performance Award winning entries in nine industry media reports.
Social media
We continued to grow our social media following throughout 2020 and use our platforms to engage with the wider building services community.

The marketing team focused on creating quality content to post on social media, including increased use of videos, blogs, polls, and articles. We also focused on commenting and responding to mentions of CIBSE across social media, to encourage conversation and interaction with our followers.

Engagement with CIBSE posts grew on LinkedIn during the pandemic, with more followers commenting, liking and clicking on links in our posts once lockdown began in April. We also ran interactive quizzes on Instagram during the spring, which proved popular with our followers and which we hope to resume in 2021.

Our reach has grown exponentially on LinkedIn throughout 2020. From the beginning to the end of the year, the organic average monthly reach of our posts grew from 11,146 to 145,688 (a 1206% increase).

CIBSE now has 77,612 followers across social media, with growth on individual platforms outlined below:

<table>
<thead>
<tr>
<th>CIBSE network accounts</th>
<th>Followers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Facebook</td>
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<td>Twitter</td>
<td>25,228</td>
</tr>
<tr>
<td>LinkedIn group and company page</td>
<td>50,023</td>
</tr>
<tr>
<td>Instagram</td>
<td>1,166</td>
</tr>
</tbody>
</table>

CIBSE Blog
In 2020, we published 25 new blogs, which covered a range of topics and were mostly written by CIBSE members.

We continued to publish interviews with our members and volunteers for the #WeAreCIBSE campaign to inspire others to get more involved in CIBSE’s work. We also introduced two new series this year, including a career in building services series for students, produced by the CIBSE Young Energy Performance Group, and a role model series, designed to highlight a diverse set of role models from the building services sector.

Our blog attracted over 73,600 views in 2020, with the most popular blogs being:
1. A career as a building services engineer – 1,230 views
2. ‘I am experienced in conducting over 250 interviews for CIBSE members’ – 949 views
3. Get to know your trainers: Kevin Noyce, Building Services Explained Trainers – 880 views

cibseblog.co.uk
Building Performance Awards 2020

The awards showcase the highest achievements in building performance across the construction and property industry, providing recognition of outstanding building services engineering practice.

Now in their thirteenth year, the 15 awards recognise the individuals, teams and companies who demonstrate an exceptional commitment to ensuring buildings deliver safety, comfort, efficiency and sustainability, and that they are fit for purpose for their lifespan.

The 2020 awards demonstrated an emerging focus on renovation and renewal, with dramatic building performance achievements in existing and re-modelled buildings being celebrated.

Entries to project categories were required to provide at least one year’s operational performance data to demonstrate their achievements in delivering measurable excellence in building performance.

The 2020 winners were announced at the awards dinner at the Grosvenor House Hotel in London, in front of more than 700 guests.

The Engine Shed, at the heart of Scotland’s new Building Conservation Centre, was named Building Performance Champion for 2020. Transforming redundant Ministry of Defence buildings in Stirling, the project, entered by Max Fordham, also won the Public Use project category.

The new Retrofit category was won by the Bartlett School of Architecture building, 22 Gordon Street, in London, which was entered by BuroHappold. This project demonstrated the potential for huge improvement in existing buildings.

Hywel Davies, CIBSE Technical Director said: ‘Our engineers have always been able to demonstrate how to design new buildings that deliver first-class performance; it is vital to see how existing buildings, which are far more numerous, can be refurbished to perform to the highest standards.’

cibse.org/bpa

Building services awards

Our awards highlight the vast talent and expertise present across the building services industry, showcasing the outstanding achievements of individuals, teams and companies. All those who entered, shortlisted or won awards in 2020 should be incredibly proud of their achievements.
Ken Dale Travel Bursary Winners: Joey Aoun and John Smyth

For the first time, two people were awarded the Ken Dale Travel Bursary in 2020. Joey Aoun won with his research titled, How building services can help in the fight against viruses and contaminants, and plans to travel to Singapore, Australia, Korea, China and Israel.

The award judges made the decision to award the bursary to two people this year, and will not hold an award in 2021, allowing time for the winners to complete their research and travels in 2021, once the COVID-19 restrictions are lifted.

The annual travel bursary offers between £1,500 and £4,000 to young building services engineers in the early stages of their career, providing them with the opportunity to research an aspect of their field of work in another country.

President’s Prize – The Undergraduate Award

Winner: Rosie Fishburn, University of Nottingham

Rosie Fishburn, studying for an MEng in Architecture and Environmental Design, won the CIBSE Undergraduate Award 2020. She won for her final year project, The effect of coloured lighting. It provides finalists with a unique platform to illustrate their knowledge and research on a lighting subject, hone their presentation skills and raise their profile within the industry.

The award, sponsored by Hays Building Services, is designed to encourage young engineers in the early stages of their career, educating our clients and peers to always go the extra mile and George Suddery from Hoare Lea.

In her video she said: ‘Being a building services engineer is an exceptional career where you can make a difference in so many ways. I’m helping to provide a better future by educating our clients and peers to always go the extra mile in terms of carbon reduction.’

Runners up were Joey Aoun of Foster + Partners, and Joshua Aluwaine Manyonga of Loughborough University.

CIBSE Young Engineers Awards

A new award recognising the invaluable contribution played by apprentices was launched in 2020 as part of the Young Engineers Awards, joining the Employer of the Year and CIBSE ASHRAE Graduate of the Year Awards.

The Young Engineers Awards collectively shine a spotlight on the pool of new talent and future leaders who are vital to the future of our industry, while also celebrating those who champion, mentor and nurture them.

cibse.org/yea

The Young Modeller winner: Wejung Alan May

Wejung Alan May, of Cyclone Energy Group, Chicago, won the competition with his presentation, Offgrid solar lighting and Chigubhu lantern, Africa’s education system game changer. His concept sought to provide a viable off-grid solar lighting solution for education in Africa.

The award is open to anyone with an interest in light and simulation techniques. The 2020 awards included the Young Modeller Award, launched to recognise the outstanding contribution of young engineers, apprentices and sustainability consultants working with building simulation.

Wejung Alan May of Cyclone Energy Group, Chicago, won the Young Modeller Award. His submission included 140 images of the new Young Modeller Award, launched to recognise the outstanding contribution of young engineers, apprentices and sustainability consultants working with building simulation.

Wejung Alan May, of Cyclone Energy Group, Chicago, won the Young Modeller Award. His submission included 140 images of the world’s largest indoor waterfall, stood out for the judges for the level of attention to detail and the methods used to understand the implications of the design desires, particularly in relation to thermal comfort.

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CIBSE Employer of the Year Award 2020

Winner: InTandem Systems

The Employer of the Year Awards recognise employers that have shown excellence and innovation in developing the engineers of the future. InTandem Systems took the overall award for the second time, having previously won in 2017, also winning in the small company category.

InTandem particularly impressed the judges with its inclusive, personal and continuing dedication to developing staff. Ellementa Consulting won the medium company category, and Cundall won the large company category.

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Full list of awards
CIBSE Silver medals
– Martin Liddament
– John Forster
Bronze medals
– Mark Connor – For services to Yorkshire Region
– Alfred Leung (posthumous) – For services to Merseyside & North Wales Region
– Peter Westmore – For services to CIBSE
Honorary Fellow
– Michael Farrell
– Peter Y Wong
Carter Bronze Medal
– Ben M Roberts, David Allinson, Susie Diamond, Ben Abel, Claire Das Bhaumik, Narguess Khatami and Kevin J Lomas
Napier Shaw Bronze Medal
– Jenny Crawley, Jez Wingfield and Cliff Elwell
Ken Dale Travel Bursary
– Joey Azun
– John Smyth
President’s Prize: CIBSE Undergraduate Award
– Rosie Fishburn
Society of Light and Lighting Young Lighter of the Year Award
– Luwaine Manyonga
CIBSE Building Simulation Awards
– Young Modeller: Wejung Alan May
– Building Simulation Award: Meredith Davey
Young Engineers Awards
– CIBSE Apprentice of the Year: Megan Whitbread
– CIBSE ASHRAE Graduate of the Year: Jennifer Cox
– CIBSE Employer of the Year overall winner and small company winner: InTandem Systems
– Employer of the Year, medium company: Elementa Consulting
– Employer of the Year, large company: Cundall
CIBSE Building Performance Awards
– Building Performance Champion: The Engine Shed, Scotland’s Building Conservation Centre - Max Fordham
– Building Performance Consultancy (up to 50 employees): Noel Laver Lever Green Energy Solutions
– Building Performance Consultancy (51-300 employees): Elementa Consulting
– Building Performance Consultancy (over 300 employees): BuroHappold Engineering
– Collaboration: ESCAPE School Building Framework Project – Bowmer + Kirkland (B+K Integrated Environmental Solutions (IES)
– Learning and Development: HVAC Centre of Excellence – Air Conditioning and Mechanical Contractors’ Association and Holmesplan
– Facilities Management: Yale – NUS College
– Product or Innovation - Thermal Comfort: Hysopt HVAC Design and Optimisation Software - Hysopt
– Product or Innovation - Wellbeing: arbn well - arbcoco
– Project of the Year – Commercial/Industrial: Institute of Physics - AECOM
– Project of the Year – International: Mason Bros., Auckland, New Zealand – Moff MacDonald
– Project of the Year - Public Use: The Engine Shed, Scotland’s Building Conservation Centre - Max Fordham
– Project of the Year – Retrofit: Bartlett School of Architecture, 22 Gordon Street – BuroHappold Engineering
– Project of the Year – Residential: Agar Grove Estate Regeneration, Phase 1A – Max Fordham
– Building Performance Engineer of the Year: Tom Hopton, Associate – BuroHappold Engineering
We lead
Evidence of the gap in performance between building designs and what is built in practice continues to emerge. COVID-19 has exposed the widespread failings of ventilation provision to meet the current requirements and comes after revelations about a lack of compliance with fire safety requirements in the wake of the Grenfell Tower tragedy and long standing concerns about the energy performance gap, which emerged well over a decade ago.

If we are serious about delivering net-zero emissions buildings that are safe, properly ventilated, and comfortable places to occupy then this must be addressed. There is an urgent need to redouble efforts to drive improved performance of our built environment, not just in design and construction, but throughout the life cycle of operation and maintenance.

CIBSE will continue to deliver guidance to support this improvement, and to work with others to do so.

CIBSE will continue to support the response to the inquiry into the Grenfell Tower tragedy and the Building Safety Programme in every appropriate way, seeking as far as possible to eliminate the risk of such an event happening again. We will continue to support the ongoing reforms to industry regulation, competences, practice, procurement, enforcement and guidance.

We empower
CIBSE will continue to work with our members and the wider industry to deliver best practice knowledge, guidance and learning through all appropriate media and at point-of-use to support further improvement of the safety, comfort and performance of buildings, occupants and wider community.

We will continue to review our delivery of engineering knowledge and continuing professional development activity to maintain and enhance the competence of our members and the industry. We will maintain a wide-ranging programme of knowledge development to continue to provide guidance that meets the needs of a safe and net-zero carbon built environment for all.
We champion
Supporting engineers into CIBSE membership and professional registration remains at the centre of what the membership department does. Initiatives for 2021 include:
- Implementing the changes in the competence frameworks for engineering introduced by Engineering Council
- Continuing to drive process improvement across the team in terms of customer service and interview processes
- Ensuring that our recruitment and retention work is effective in growing membership, with more support and encouragement for applicants and better communication about the value of membership
- Beginning the strategic project to align the CIBSE Societies grades of membership with CIBSE corporate grades and Engineering Council chartership
- Reviewing our CPD expectations of members and increasing the CPD audit to 10% of eligible membership, in order to demonstrate CIBSE’s commitment to standards
- Applying to Ofqual to become regulated by them for our role in End Point Assessment of apprentices
- Developing our engagement strategy to ensure that more volunteers come forward to work for CIBSE and are appreciated and rewarded appropriately across all areas of CIBSE’s work, both in the UK and internationally.

We inspire
We will continue to maximise the impact of the work of CIBSE, our members and the wider building services engineering community and their commitment to improving the performance, safety, health and sustainability of the built environment.

We will move forward with creating a new website, which personalises members’ experience, clearly reflects CIBSE’s voice and provides access to knowledge and information that supports our diverse community of built environment professionals.

We will continue to showcase good practice through CIBSE Journal, our awards, Build2Perform Live, Technical Symposium, our technically focussed Societies and Special Interest Groups and other technical activities and communications, raising public awareness of what CIBSE and its members do and the importance and value of building services engineering to society.

In 2020 CIBSE Certification continued to certify the competence of energy professionals. It recorded more than 750 certified energy assessors for the purposes of the Energy Performance of Buildings Regulations, including 60 in Scotland, and more than 900 Low Carbon Consultants.

CIBSE Certification continuously worked to raise the profile of its certification schemes to reinforce the reputation of Low Carbon Consultants (LCCs) and Low Carbon Energy Assessors (LCEAs) as a high quality, expert service and an important means of raising competence across the industry. The Minimum Energy Efficiency Standards Regulations have seen an increase in demand for CIBSE Certification registered energy assessors from landlord organisations reviewing their portfolios.

The COVID-19 lockdown and ongoing restrictions presented a challenge in 2020, but through regular contact with Ministry of Housing, Communities & Local Government (MHCLG) officials and the Property Energy Professionals Association, CIBSE Certification were able to keep assessors informed on Government guidance and business support.

Lodgement credit sales in 2020 were severely impacted in the early stages of the lockdown, but recovered before falling off again towards the end of the year. This meant that the sales success of 2019 has not been matched, but, to give some context, figures are in line with those for 2017.

Our UKAS accreditation to certify energy management systems against ISO 50001 and ISO 9001 means that CIBSE Certification can support companies operating energy management systems or quality management systems, by providing third party verification that their system operation conforms to the standard. In 2020 it was anticipated that CIBSE Certification would be able to broaden their appeal by adding ISO 14001 to their portfolio. Delays due to COVID-19, including difficulties in arranging face-to-face witnessing of audits, meant that this was not achieved in 2020. The vision for CIBSE Certification remains for us to be the go-to certification body for the building services engineering sector. Despite limitations imposed by the pandemic, 2020 saw the largest income from this area of activity to date, more than doubling the income from 2019.

CIBSE Certification Ltd is a wholly owned subsidiary company of CIBSE. Its day-to-day operations are overseen by its Board and Steering Committee to maintain the objectivity and impartiality required of a Certification body by the international and national standards under which it operates.
Financial accounts and summary

The Institution’s Annual Accounts are presented to comply with the Charities Act 2011, its Royal Charter and By-Laws and to meet all applicable accounting standards including the Statement of Recommended Practice - Accounting and Reporting by Charities and the Financial Reporting Standard applicable in the UK and Republic of Ireland (Charities SORP PFRS 102). Investments are shown at market value and the Annual Accounts incorporate the assets, liabilities, income and expenditure of the Regions. The results of the Institution’s commercial subsidiaries CIBSE Services Limited, CIBSE Certification Limited and The Chartered Institution of Building Services Engineers Hong Kong Limited are incorporated into the Consolidated Accounts.

Total income for 2020 was £6.12m, representing a decrease of around £1.24m on 2019. Whilst membership subscriptions showed an increase and investment income remained stable, the effects of the COVID-19 pandemic had a significant impact on other income areas. Fees receivable for charitable services reduced by around £147k, but the biggest impact was in trading subsidiaries which show a drop in excess of £1m. This reflects the fact that face-to-face training could not be undertaken during most of the year, and industry uncertainty further impacted on advertising revenue and on plans to develop certification business.

Significant efforts were made to reduce expenditure in view of the impact of the COVID-19 pandemic. Trading subsidiary costs were reduced by almost £600k compared with the previous year, and cost savings were implemented across all areas of charitable activities. A significant factor was the cancellation of face-to-face meetings and events in favour of online offerings, with a resultant reduction in venue, travel and subsistence costs.

The overall result of the above was a net expenditure before gains on investments of £38k, compared with net income of £70k in the previous year. This was mitigated by a net gain on investments of £125k, resulting in a net surplus of £38k.

There was an actuarial loss on the defined benefit pension scheme of £131k, as a result of investment experience, actuarial assumptions and the effect of the asset ceiling. The Institution continues to fund the recovery plan agreed following the triennial valuation of the scheme carried out as of 1 April 2017.

As a result, funds decreased by £93k from £2.67m in 2019 to £2.57m in 2020.

The cash balance decreased from £1.38m in 2019 to £1.28m, following the loss of additional income from trading subsidiaries.
Reserves policy
The Institution has a reserves policy to maintain a level of funds that is sufficient to meet four months of payroll expenditure, any unplanned contingencies and to accommodate investment for new initiatives. The Board considers that the Institution’s overall level of funds is sufficient for these purposes, and free reserves of the Institution have increased during the year. The intention of the Board is to rebuild free reserves to previous levels over time.

At the year end, the Institution held free reserves of £0.69m (2019: £0.61m), being the amount of funds available excluding restricted and designated funds, and less reserves held as tangible fixed assets.

It is the view of the Board that any expenditure from reserves should be applied only to finance new initiatives which support the Institution’s strategic charitable objectives, and that the cost of existing activities should be met from incoming revenues from year to year. Any decision on the use of reserves rests with the Board on the advice of the Hon. Treasurer and the Finance, Risk, Audit & Governance Sub Committee.

Going concern
Revenue streams within the Institution were largely unaffected by COVID-19 in 2020. A large portion of membership fees were received prior to Government enforced lockdowns, protecting the revenue stream from cash flow pressures faced by members.

In addition, changes to the construction industry and competency requirements are likely to improve the value CIBSE provides to its members. COVID-19 itself presented CIBSE opportunities to strengthen its position within the industry and the general public with widely circulated technical advice around healthcare and ventilation. This too ensures the Institution continues to meet its charitable objectives.

Fortunately, thanks to recent investments in the IT infrastructure, general operations of the Group had a relatively smooth transition to working online and from home, with face-to-face activity being the obvious exception. The Institution achieved significant cost savings through the Regions, Societies, and travel costs after also moving most of its activity online and the Group quickly adopted tighter cost management controls. As a result, the reduction to the Group’s cost base and strong performing membership fees almost entirely offset the reduction of income suffered by the Group through the commercial entities and loss of face-to-face activity.

The Institution also owns, entirely, the freehold premises from which it operates at 222 Balham High Road, an asset likely to be worth more to the institution than is currently recognised in the accounts. Whilst short term liquidity continues to be an area of focus, as is the case for most businesses, there are currently healthy cash reserves. The Group also completes detailed forecasts and cashflow analysis to assess liquidity and are confident there is adequate resources to enable it to meet its obligation and return to a reasonable level of trading for the foreseeable future. It is for the above reasons that the Trustees continue to consider CIBSE a going concern.

Risk management
It is the responsibility of the Board as the Trustees of the Institution to examine the major operational and business risks which the Institution faces and to establish appropriate systems to manage significant risks.

The Trustees have identified a loss of contact with, and relevance to the membership and failure to develop and maintain appropriate and relevant content for the Knowledge Portal, as a major operational risk to CIBSE and its subsidiary. The Knowledge Management Committee reviews and updates content on a regular basis and communication with members through Council, Regions, Societies and Groups, election of Board and Council Members is in place to mitigate this risk to ensure continuous provision of service and development.

Financial sustainability has been identified as a principal financial risk for both the charity and its subsidiary companies. A key element in the management of financial risk is a regular review of available liquid funds to settle debts as they fall due, regular liaison with the bank, and active management of trade debtors and creditors balances to ensure sufficient working capital.

Attention has also been focussed on non-financial risks arising from processing online payment transactions, fire, health and safety of employees and members. These risks are managed by ensuring accreditation is up to date, having robust compliance policies and procedures in place, and regular awareness training for staff. Risk is assessed as part of the consideration of all new projects, and the Finance, Risk, Audit & Governance Sub Committee is charged with the detailed examination of the Institution’s Risk Register and the presentation of an annual review of the Institution’s overall risk profile for the Board’s consideration. This review has identified and assessed the major risks faced by the Institution and confirmed that appropriate control systems have been established to manage these risks. The Board will continue to review the overall risk profile on an annual basis, and to consider specific and substantial risks as they arise.

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### Consolidated statement of financial activities for the year ended 31 December 2020

<table>
<thead>
<tr>
<th></th>
<th><strong>2020</strong></th>
<th><strong>2019</strong></th>
<th><strong>2020</strong></th>
<th><strong>2019</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Unrestricted funds</strong></td>
<td><strong>£</strong></td>
<td><strong>£</strong></td>
<td><strong>£</strong></td>
<td><strong>£</strong></td>
</tr>
<tr>
<td><strong>Restricted funds</strong></td>
<td><strong>£</strong></td>
<td><strong>£</strong></td>
<td><strong>£</strong></td>
<td><strong>£</strong></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>£</strong></td>
<td><strong>£</strong></td>
<td><strong>£</strong></td>
<td><strong>£</strong></td>
</tr>
</tbody>
</table>

**INCOME FROM:**

- **Charitable activities**
  - Members’ subscriptions: £3,403,003, £51,815 → £3,454,818, £3,319,871, £49,875 → £3,369,746
  - Fees receivable for charitable services: £215,945, £2,500 → £218,445, £364,469, £10,837 → £365,306

- **Other trading activities**
  - Trading subsidiary companies: £2,379,344, £- → £2,379,344, £3,560,955, £- → £3,560,956
  - Investments: £64,085, £- → £64,085, £63,649, £- → £63,649

**Total income**

- £6,062,377, £54,315 → £6,116,692, £7,298,944, £60,712 → £7,359,656
## Consolidated statement of financial activities
for the year ended 31 December 2020 (continued)

<table>
<thead>
<tr>
<th>EXPENDITURE ON:</th>
<th>2020</th>
<th>2019</th>
<th></th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Unrestricted funds</strong></td>
<td>£</td>
<td>£</td>
<td></td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td><strong>Restricted funds</strong></td>
<td>£</td>
<td>£</td>
<td></td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>£</td>
<td>£</td>
<td></td>
<td>£</td>
<td>£</td>
</tr>
</tbody>
</table>

### Raising funds
- Trading subsidiary companies:
  - 2020: £2,582,211
  - 2019: £3,176,466
- Membership:
  - 2020: £1,639,580
  - 2019: £1,716,128
- Technical:
  - 2020: £514,529
  - 2019: £776,494
- Regional & special interest groups:
  - 2020: £961,404
  - 2019: £1,112,584
- Research:
  - 2020: £457,204
  - 2019: £507,127

### Total expenditure:
- 2020: £6,554,928
- 2019: £7,288,799

### Net income/(expenditure) before gains on investment
- 2020: (92,551) £
- 2019: (87,244) £

### Net gains/(loss) on investment
- 2020: 125,574 £
- 2019: 297,830 £

### Net income/(expenditure)
- 2020: 33,023 £
- 2019: 383,412 £

### Other recognised losses
- Actuarial gain/(loss) on defined benefit pension scheme:
  - 2020: (131,000) £
  - 2019: (143,000) £

### Net movement in funds
- 2020: (97,977) £
- 2019: 225,687 £
### Consolidated and Institution balance sheets as at 31 December 2020

<table>
<thead>
<tr>
<th></th>
<th>Group</th>
<th>The Institution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Intangible assets</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Tangible assets</td>
<td>585,157</td>
<td>667,520</td>
</tr>
<tr>
<td>Investments</td>
<td>2,086,999</td>
<td>1,963,425</td>
</tr>
<tr>
<td><strong>Total fixed assets</strong></td>
<td><strong>2,674,156</strong></td>
<td><strong>2,630,945</strong></td>
</tr>
<tr>
<td><strong>Current assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stocks of publications</td>
<td>29,900</td>
<td>30,529</td>
</tr>
<tr>
<td>Debtors</td>
<td>626,948</td>
<td>865,675</td>
</tr>
<tr>
<td>Cash at bank and in hand</td>
<td>1,283,711</td>
<td>1,381,831</td>
</tr>
<tr>
<td><strong>Total current assets</strong></td>
<td><strong>1,940,559</strong></td>
<td><strong>2,278,035</strong></td>
</tr>
<tr>
<td><strong>Liabilities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Creditors: Amounts falling due within one year</td>
<td>(2,065,210)</td>
<td>(2,278,805)</td>
</tr>
<tr>
<td>Net current liabilities</td>
<td>(124,651)</td>
<td>(770)</td>
</tr>
<tr>
<td>Net assets excluding pension scheme asset</td>
<td>2,549,525</td>
<td>2,630,175</td>
</tr>
<tr>
<td>Defines benefit pension scheme asset/ liability</td>
<td>24,000</td>
<td>36,000</td>
</tr>
<tr>
<td><strong>Total net assets</strong></td>
<td><strong>2,573,505</strong></td>
<td><strong>2,666,175</strong></td>
</tr>
</tbody>
</table>

### Consolidated and Institution balance sheets as at 31 December 2020 (continued)

<table>
<thead>
<tr>
<th></th>
<th>Group</th>
<th>The Institution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>The funds of the charity</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Restricted Funds</td>
<td>102,258</td>
<td>96,951</td>
</tr>
<tr>
<td>Unrestricted funds</td>
<td>1,278,354</td>
<td>1,270,637</td>
</tr>
<tr>
<td>General fund</td>
<td>1,192,893</td>
<td>1,289,587</td>
</tr>
<tr>
<td>Total charity funds</td>
<td><strong>2,573,505</strong></td>
<td><strong>2,666,175</strong></td>
</tr>
</tbody>
</table>

**Note:** The values in the table represent the financial position as of 31 December 2020.
Members of the Board and Council

With effect from CIBSE AGM, 5 May 2020:

President: Stuart MacPherson
President-Elect: Kevin Kelly
Vice President: Ashley Bateson
Vice President: Susan Hone-Brookes
Vice President: Kevin Mitchell
Hon Treasurer: Adrian Catchpole
Immediate Past President: Lynne Jack

Elected Members of the Board
Vinco Arnold
David Cooper
Les Copeland
Fiona Cousins
David Fitzpatrick

Co-opted Members
Stephen Lisk
Alexandra Logan

Chief Executive Officer
Stephen Matthews

Members of the Consultative Council
All Board members are also members of Council

Past Presidents
Stephen Lisk
Peter Wong

Elected Members
Colin Ashford
Sebastian Gray
Maria Longo
Laura Mansel-Thomas
Scott Mason
Andrew Piper
Mike Smith
Beccy Taylor
Linda Velder

Co-Opted Members
Wally Gldor
Paddy Conaghan

Divisional Representatives
Bob Bohannan (SLL)
Jonathan Gault (SoPHE)
Savario Passetto (SFE)
Les Copeland (IDCE)
Dean Greer (ILEVE)
Nick Mead (Patrons)

Young Engineers Network
Rebecca Neil

YEN Mentor
Andrew Saville

WBSE
Laura Dunlop (Annette Ash from July)

Inclusivity Panel
Alexandra Logan

REHVA
Andy Ford/David Flak

Followers Network
Geoff Prudence

EC(UK) Board Rep
George Adams

Digital Steering Group
Les Copeland

Standing Committee Chairs
- Education/Training and Membership: Andrew Rowe
- Communication Committee: Mariana Trusson
- Technology Committee: Kate Clemence
- Professional Conduct Committee: John Armstrong
- Knowledge Management Committee: Ted Pilling
- Regional Liaison Committee: Kevin Kelly

Group Representatives
- ASHRAE: David Green
- Building Simulation: Darren Woolf
- Chimney & Flues: Jim Kennedy
- CHP and District Heating: Huw Blackwell
- Daylight: John Mardalevic
- Electrical Services: Tony Sung
- Energy Performance: Roger MacKinnon
- Facilitas Management: Geoff Prudence
- Healthcare: Frank Mills
- Heritage: Andrew More
- Homes for the Future: Tom Lelyveld
- HVAC Systems: Tony Day
- Information Technology (IT) & Controls: Peter McDermott
- Intelligent Buildings: Derek Clements-Croome
- Lifts: Adam Scott
- Natural Ventilation: Chris Iddon
- Resilient Cities: George Adams
- School Design: Jeremy Climas

Regional Representatives
- ANZ: Mark Crawford
- East Anglia: Nicola Booth
- East Midlands: Jarrod Tandy
- HCNE: James Bourne
- HCNW: Olu Babalola
- HCISE: Richard Davies
- HCSW: Hakeem Makarkan
- Hong Kong: Keith Ma
- Ireland: Michael Conran
- Mersyside & North Wales: Paul Guyers
- Northern Ireland: Nigel Jess
- North East: Phillip Hilton-Walt
- North West: Will Harrop
- Scotland: Karen Warner
- South Wales: Paul Bullock
- South West: Carla Bartholomew
- Southern: Paul Cox
- UKIE: Farah Naz
- West Midlands: Martin Treenthal
- Yorkshire: Raymond Knights
Trustees' responsibilities
The Trustees are responsible for preparing the Trustees’ report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Institution and the Group and of the income resources and application of resources of the Institution and the Group for that period. In preparing these financial statements, the Trustees are required to:

– Select suitable accounting policies and apply them consistently;
– Observe the methods and principles in the Charities SORP;
– Make judgements and estimates that are reasonable and prudent;
– State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
– Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Institution and the Group will continue in operation.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the Institution’s transactions and that disclose with reasonable accuracy at any time the financial position of the Institution and the Group and enable them to ensure that the financial statements comply with the Charities Act 2011. They are also responsible for safeguarding the assets of the Institution and the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the Institution and the Group’s website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Approved by the Board of Trustees and signed on its behalf by:

[Signature]
Stuart MacPherson
President
The Chartered Institution of Building Services Engineers
222 Balham High Road, London, SW12 9BS

General Enquiries: +44 (0)20 8675 5211
Email: info@cibse.org
Website: www.cibse.org

CIBSE is a registered charity: number 278104